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Dear Richard D

Updated BMA Advice for practices relating to Access to Medical Reports for insurance purposes and guidance on electronic requests

During February 2017 the BMA updated its advice surrounding insurance report requests and electronic reporting on its website. The guidance is very welcome and goes a long way to restore confidence in electronic reporting following previous advice communicated to practices from the BMA and ICO in the Summer of 2015.

Since that time there has remained some 'myths' and confusion for practices after LMCs filtered down advice about completing electronic requests using iGPR in July 2015 and much work has been done by insurers to ensure that practices can now confidently use iGPR to comply with current BMA and ICO advice.

We can confirm that iGPR does indeed comply with all of the Guiding Principles recently published by the Association of British Insurers (ABI), following input from both the BMA and the ICO, which can be reviewed on the BMA's website:

<https://www.bma.org.uk/advice/employment/gp-practices/service-provision/access-to-medical-reports-for-insurance-purposes>

Key points

- AMRA has replaced SAR for insurance purposes and is used by ALL insurers.
- Electronic Consent for those agreeing to provide insurance reports is **legally** acceptable.
- New Guiding Principles published by the ABI, following input from the ICO and the BMA, to ensure that any electronic medical requests adhering to these principles will secure the release of a patient's medical record to at least the same data protection standard of, or a higher standard than, the current paper-based system.

The BMA and the ICO have recognised that the insurance industry is moving towards a paperless solution for medical reports and many practices are now adopting iGPR to respond to the electronic requests currently being made by insurers. The time when paper requests are no longer being made by this industry is fast approaching.



We can provide free, fast training on our software to enable your practice to respond electronically to requests and are also very happy to chat through any additional questions that you may have.

The iGPR software has also had a refresh and is faster and even more user friendly and still comes at no cost to your practice.

To get installed, start using or have your questions answered please call our friendly team or check out our website which also has all of the latest information.

Yours sincerely,
The iGPR Team

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