

## Locala's Service Directory

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## Adult Therapies Directory

<b>Adult Community Therapy</b>	
<b>Service overview</b> We are a multidisciplinary team which provides treatment, rehabilitation, advice and support to people living in Kirklees. The purpose of the team is to help you achieve your goals in relation to daily living and quality of life.	
<b>More details</b> We can offer help to people with: <ul style="list-style-type: none"> <li>• Amputees (South Kirklees)</li> <li>• Brain Injury</li> <li>• Cancer</li> <li>• Complex physical disabilities</li> <li>• Elective Orthopaedic Surgery (South Kirklees)</li> <li>• Falls</li> <li>• Home Enteral Nutrition (South Kirklees only) and nutritional support</li> <li>• Musculoskeletal or orthopaedic problems when unable to attend outpatient clinics</li> <li>• Physical disabilities as a result of cancer</li> <li>• Progressive neurological conditions such as Multiple Sclerosis, Motor Neurone disease, Huntington disease and Parkinson's.</li> <li>• Speech and Language Therapy - swallow, communication, stammer and mental health</li> <li>• Stroke</li> </ul> <p>You may be offered advice over the phone, treatment in your own home, or at a health centre near to where you live.</p>	
<b>Contact details</b>	Single Point of Contact 0300 304 5555
<b>Service locations</b>	Mill Hill Holme valley Memorial Hospital Eddercliffe Patients home
<b>How to refer</b>	Any health or social care professional can refer. Referrals can be made electronically via the Locala website – see link below or via SystmOne. <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a>  Please note: Due to the high demand there may be a wait for this service.
<b>Referral Criteria</b>	Clients must be over 16 years of age, medically stable and registered with a Kirklees GP.
<b>Useful links</b>	Medequip contact number for faulty equipment or for returning unwanted equipment: <b>0845 340 4432</b> Website: <a href="http://www.medequipuk.com/contact/">www.medequipuk.com/contact/</a> <a href="http://www.kirklees.gov.uk/beta/health-and-well-being/long-term-condition-self-care.aspx">www.kirklees.gov.uk/beta/health-and-well-being/long-term-condition-self-care.aspx</a> - self-care, long term conditions <a href="http://www.mssociety.org.uk">www.mssociety.org.uk</a> - MS Society <a href="http://www.parkinsons.org.uk">www.parkinsons.org.uk</a> - Parkinsons UK <a href="http://www.mndassociation.org">www.mndassociation.org</a> - MNDA <a href="http://www.stroke.org.uk">www.stroke.org.uk</a> - Stroke Association

	<p><a href="http://www.headway.org.uk">www.headway.org.uk</a> - Headway</p> <p><a href="http://www.arthritis.org">www.arthritis.org</a> - Arthritis Care</p> <p><a href="http://www.paintoolkit.org">www.paintoolkit.org</a> - pain management</p> <p><a href="http://www.stroke4carers.org">www.stroke4carers.org</a> - Online resources for Stroke carers</p> <p><a href="http://www.stroke4carers.org/?s=video">www.stroke4carers.org/?s=video</a> - Library of videos</p> <p><a href="http://www.strokecorecompetencies.org">www.strokecorecompetencies.org</a> - Stroke Training and Awareness Resources (STARS)</p> <p>Care Home Dysphagia Information Pack</p> <p>Dysphagia Advice Leaflet</p> <p><a href="http://www.opcare.co.uk">www.opcare.co.uk</a> - Orthotic &amp; Prosthetic Services for the NHS</p> <p><a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a> - Age UK</p> <p><a href="http://www.alzheimers.org.uk">www.alzheimers.org.uk</a> - Alzheimer's Society</p> <p><a href="http://www.macmillan.org.uk">www.macmillan.org.uk</a> - Macmillan Cancer Support</p> <p><a href="http://www.limbless-association.org">www.limbless-association.org</a> - Limbless Association</p> <p><a href="http://www.csp.org.uk/your-health/conditions/multiple-sclerosis/">www.csp.org.uk/your-health/conditions/multiple-sclerosis/</a> - explains what MS is &amp; how Physiotherapy can help</p> <p><a href="http://www.mssociety.org.uk/what-is-ms/treatments-and-therapies/exercise/">www.mssociety.org.uk/what-is-ms/treatments-and-therapies/exercise/</a> - MS and exercise information</p> <p><a href="http://www.mstrust.org.uk/information/exercises/">www.mstrust.org.uk/information/exercises/</a> - MS and exercise information</p> <p><a href="http://www.mstrust.org.uk/information/publications/posture/">www.mstrust.org.uk/information/publications/posture/</a> - MS and managing posture</p> <p><a href="http://www.hda.org.uk/">www.hda.org.uk/</a> - Huntington's Disease Association</p> <p><a href="http://www.csp.org.uk/your-health/exercise-advice-all-ages-fitness/">www.csp.org.uk/your-health/exercise-advice-all-ages-fitness/</a> - exercise advice for common conditions</p> <p><a href="http://www.web.ntw.nhs.uk/selfhelp/">www.web.ntw.nhs.uk/selfhelp/</a> - leaflets on Self Help</p> <p>Torbay and South Devon NHS Foundation Trust also have some exercise and training videos available</p> <p><a href="http://www.torbayandsouthdevon.nhs.uk/services/physiotherapy/support-videos/">www.torbayandsouthdevon.nhs.uk/services/physiotherapy/support-videos/</a></p> <p><a href="http://www.torbayandsouthdevon.nhs.uk/services/health-and-care-videos/">www.torbayandsouthdevon.nhs.uk/services/health-and-care-videos/</a></p> <p><a href="http://www.torbayandsouthdevon.nhs.uk/services/speech-and-language-therapy/support-videos/">www.torbayandsouthdevon.nhs.uk/services/speech-and-language-therapy/support-videos/</a></p>
<b>CQC Rating</b>	<b>GOOD</b>

## Bradford Sexual Health

<b>Service: Bradford Sexual Health</b>	
<b>Service overview</b>	
<p>Locala offers a free and confidential service providing contraception and STI (sexually transmitted infection) care. We have three main sites and four community clinics all offering appointments and 'queue and wait' clinics. We offer:</p> <ul style="list-style-type: none"> <li>A full range of contraception including implants, coils, condoms and emergency contraception</li> <li>Testing and treatment for sexually transmitted infections (STIs) -</li> <li>Finger prick testing for HIV</li> <li>Post exposure prophylaxis (PEP)</li> <li>Assistance with unplanned pregnancies</li> <li>Sexual health help and advice</li> </ul>	
<b>Contact details</b>	<b>Tel: <u>030 3330 9500</u></b>

<b>Service locations</b>	<b>Bradford</b>
<b>How to refer</b>	Patients can self-refer by telephone Or GP complete the form below
<b>Referral Criteria</b>	Clients must be 13 years or over.
<b>Useful links</b>	<p><a href="#"><u>SARC (The Survivors Trust)</u></a>  <a href="#"><u>Kirklees Rape &amp; Sexual Abuse Counselling Centre</u></a>  <a href="#"><u>SurvivorsUK</u></a>  <a href="#"><u>Pennine Domestic Violence Group</u></a>  <a href="#"><u>Polish Victims of Domestic Violence</u></a>  <a href="#"><u>Marie Stopes International (MSI)</u></a>  <a href="#"><u>BPAS, Abortion Clinic</u></a>  <a href="#"><u>The Ectopic Pregnancy Trust</u></a>  <a href="#"><u>NHS 111 Service</u></a>  <a href="#"><u>Brook Clinic</u></a>  <a href="#"><u>ChildLine</u></a>  <a href="#"><u>The Brunswick Centre</u></a>  <a href="#"><u>Terrence Higgins Trust</u></a>  <a href="#"><u>The Base</u></a>  <a href="#"><u>Yorkshire Mesmac</u></a>  <a href="#"><u>Sexwise</u></a>  <a href="#"><u>BASHH</u></a>  <a href="#"><u>NHS Choices</u></a>  <a href="#"><u>Talk Choice</u></a>  <a href="#"><u>Contraception Education</u></a>  <a href="#"><u>FPA Sexual Health Charity</u></a></p>
<b>CQC Rating</b>	GOOD

### Calder GP Practice

**Service:** Calder Community GP Practice

#### **Service overview**

Calder Community Practice is located on the second floor in the Todmorden Health Centre, Todmorden bus services and train station are within 5 minutes walking distance. There is some freecar parking available in and around the centre. If parking on site car registration details must be recorded as there is a time limit on the use of the parking area.

All doctors, advanced nurse practitioners, practice nurses and staff are committed to providing you with an outstanding, family-friendly service.

We are part of Locala Community Partnerships, a community interest company providing health services in Kirklees, Calderdale and Bradford. We are not for profit organisation with both staff and community members.

There is also lots of information for patients on the Locala website: [www.locala.org.uk](http://www.locala.org.uk) including how to become a community member.

The practice also hosts the Calderdale walk-in-service on weekends and bank holidays.

**Contact details**

01706 811106

	<p><a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a></p> <p>or Telephone Single Point of Contact 0300 304 5555</p>
Referral Criteria	<p><b>Cardiac rehab</b> – Patient’s diagnosed having a Myocardial Infarction or have undergone Angioplasty, Cardiac surgery (Coronary bypass, valve repair/replacement) and support/care pre operatively.</p> <p><b>Heart failure</b> – confirmed diagnosis following and echocardiogram, CT scan or MRI and who are symptomatic with their heart failure symptoms which require optimising medical therapy, have had an admission with heart failure or hospital avoidance is safe to do so.</p>
Useful links	
<b>CQC Rating</b>	GOOD
<b>Service locations</b>	Calder Community Practice, Lower George Street, Off Halifax Road, Todmorden, OL14 5RN
<b>How to refer</b>	Patient Self-Referral
Referral Criteria	You may register with us as an NHS patient if you are normally a resident in Calderdale
Useful links	<a href="https://parkandcaldercommunitypractice.co.uk/">https://parkandcaldercommunitypractice.co.uk/</a>
<b>CQC Rating</b>	Good

### Calder GP Walk in Centre

<b>Service: Calderdale GP Walk in Centre</b>	
<b>Service overview</b> Convenient access to local NHS services, information and treatment. No appointment necessary - be seen by our team of experienced health professionals at the Emergency Department at Dewsbury & District Hospital. A Walk in Centre gives you fast and convenient access to local NHS services, information and treatment without needing an appointment. You don't need to book or register just walk in and be seen by our team of experienced health professionals. We do not replace your local GP or hospital services but complement them. The Locala Walk in Centre is located within the Accident and Emergency Department at Dewsbury & District Hospital, and offers a nurse led assessment, advice and treatment service.	
<b>Contact details</b>	Please contact 111 who will assess and then direct you to our booking process
<b>Service locations</b>	Halifax and Todmorden - we are currently not open for face to face appointments. There is a virtual (video/telephone) service available every weekend 08:00-20:00. Please contact 111 who will assess and then direct you to our booking process
<b>How to refer</b>	Telephone 111
Referral Criteria	
Useful links	
<b>CQC Rating</b>	GOOD

### Calderdale School Nursing Team

<b>Service: Calderdale School Nursing Team</b>	
<b>Service overview</b> Locala's School Nursing Teams work in partnership with families, education, social care and other health professionals, to support children and young people to ensure that their health needs are being met.	

<p>School Nursing teams consist of registered Nurses with an additional specialist School Nursing Qualification. In some areas they are supported by School Staff Nurses, who are registered Nurses and School Nurse Assistants.</p>	
<b>Contact details</b>	<p>Telephone 030 3330 9974.- Monday to Friday between 2pm-5pm Out of hours – Single Point of Contact 0300 304 5555</p>
<b>Service locations</b>	<p>Calderdale</p>
<b>How to refer</b>	<p>E referral <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/ereferrals">https://www.locala.org.uk/your-healthcare/ereferrals-home/ereferrals</a>  Telephone 030 3330 9974</p>
<b>Referral Criteria</b>	<p>All referrals must be discussed with the young person/ parent prior to referral to gain their consent. Children and young people aged 5 to 19 years</p>
<b>Useful links</b>	<p>Resources Click here to read Locala's Bedwetting Advice leaflet Click here to read Locala's Fussy Eaters leaflet Locala's Behaviour Leaflets</p> <ul style="list-style-type: none"> <li>• Click here to read the Kirklees version</li> <li>• Click here to read the Calderdale version</li> </ul> <p>Locala's Resilience Leaflets</p> <ul style="list-style-type: none"> <li>• Click here to read the Kirklees version</li> <li>• Click here to read the Calderdale version</li> </ul> <p>Click here to read the NHS's advice leaflet on Head Lice Click here to read Identity's Youth Group leaflet</p> <p>Please find below the link for a hygiene, healthy eating and emotions <a href="https://localadell.sharepoint.com/sites/Public%20Site/Communications/Grace/Calderdale%20School%20Nurses%20-%20Hygiene.mp4">https://localadell.sharepoint.com/sites/Public%20Site/Communications/Grace/Calderdale%20School%20Nurses%20-%20Hygiene.mp4</a></p> <p>Healthy Futures Calderdale resources: <a href="https://www.youtube.com/channel/UCE2nEFu9TdvP8p-FZJZ1Ayg">https://www.youtube.com/channel/UCE2nEFu9TdvP8p-FZJZ1Ayg</a></p> <p>ChatHealth is a confidential text messaging service that enables children and young people (aged 11-19) to contact their local school nursing team for advice and support on a range of issues such as relationships, sexual health, healthy eating, emotional health, exam stress, self-harm. Children and young people can text 07840 635297. Parents and carers can text 075507332157 Here is the link for the chathealth video: <a href="https://www.youtube.com/watch?v=mJn08t-xnxQ">https://www.youtube.com/watch?v=mJn08t-xnxQ</a></p>

<b>CQC Rating</b>	GOOD
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## Calderdale Youth Justice Service

### Service: Kirklees and Calderdale Youth Justice Services

#### Service overview

Our specialist nurses work with young people aged between 10 and 18 who are already involved with either the Kirklees or Calderdale Youth Offending Teams.

The aim of the service is to promote health and wellbeing and contribute to the prevention youth crime in these areas.

This is achieved by offering:

- Confidential\* health care and support
- Assessment of the physical, mental and social needs of this vulnerable group
- An opportunity to work with individuals or groups of vulnerable young people.
- Health education / information to young people, families, carers and other interested parties
- Support through referrals and signposting to other services.
- An advocacy role on behalf of the young people.
- Providing health information to inform reports for Court, the secure estates and other relevant parties.
- Promotion of other health services including Chlamydia screening, condom distribution, Teenlifecheck and childhood immunisation programmes.
- Collaborative working with colleagues within and outside the criminal justice and health services.
- A contribution to the planning of care to reduce risk and vulnerability to the young person and the public

\* adhere to Kirklees and Calderdale Safeguarding Children Board procedures.

#### Mental Health

Mental health problems can affect 1 in 10 children and young people. They include depression, anxiety and conduct disorders and are often in response to what is happening in their lives.

Emotional health is just as important as physical health.

Support for mental health is available for young people known to the Youth Offending Teams, through this service.

<b>Contact details</b>	The specialist nurses can be contacted as follows: South Kirklees: 01484 226263 North Kirklees: 01924 482118 Calderdale: 01422 368279
<b>Service locations</b>	Calderdale: Orange Box, 1 Blackledge, Halifax, HX1 1AF Kirklees: Somerset Buildings, Church Street, Huddersfield, HD1 1DD
<b>How to refer</b>	Referrals to this service come from within youth justice services or as a result of collaboration with other agencies
<b>Referral Criteria</b>	Active referral with the Youth Offending Team / Youth Justice Service
<b>Useful links</b>	<a href="https://www.locala.org.uk/services/youth-justice-service">https://www.locala.org.uk/services/youth-justice-service</a>



	<p>Kirklees Youth Offending Team (<a href="http://www.yotsupport.co.uk">www.yotsupport.co.uk</a>)</p> <p>Calderdale Youth Justice Service <a href="https://www.calderdale.gov.uk/v2/residents/health-and-social-care/young-people/young-offenders">https://www.calderdale.gov.uk/v2/residents/health-and-social-care/young-people/young-offenders</a></p> <p>Kirklees Stronger Families Programme (<a href="https://www.kirklees.gov.uk/beta/working-with-children/stronger-families.aspx">https://www.kirklees.gov.uk/beta/working-with-children/stronger-families.aspx</a>)</p> <p>Open Minds Calderdale <a href="http://www.openmindscalderdale.org.uk/">http://www.openmindscalderdale.org.uk/</a></p> <p>Young Minds - charity improving the emotional wellbeing of young people (<a href="https://youngminds.org.uk/#_blank">https://youngminds.org.uk/#_blank</a>)</p> <p>Place2be - provides support to young people in schools) videos and short stories available on the Facebook page (<a href="https://www.place2be.org.uk">https://www.place2be.org.uk</a>)</p> <p>Huddersfield Daily Examiner - information on World Mental Health Day and work at Northorpe Hall (<a href="https://www.examinerlive.co.uk/news/west-yorkshire-news/world-mental-health-day-nearly-11998730">https://www.examinerlive.co.uk/news/west-yorkshire-news/world-mental-health-day-nearly-11998730</a>)</p> <p>Black DOG - Depression - information for breathing and relaxing (<a href="https://www.facebook.com/BlackDogDepression/photos/a.356758551054196.85569.356746014388783/1330631067000268/?type=3">https://www.facebook.com/BlackDogDepression/photos/a.356758551054196.85569.356746014388783/1330631067000268/?type=3</a>)</p> <p>Disrespect Nobody (<a href="https://www.disrespectnobody.co.uk/">https://www.disrespectnobody.co.uk/</a>)</p>
<b>CQC Rating</b>	Good

## Cardiology

<b>Service: Cardiology</b>	
<p><b>Cardiac Rehabilitation Team</b> - The team works with patients following myocardial infarction, cardiac surgery, pre and post angioplasty or device therapy. Working in partnership with our patients and their families our aim is to make it possible for people to return to a full and active life that is right for them. We do this by:</p> <ul style="list-style-type: none"> <li>• Phone calls</li> <li>• Home visits</li> <li>• Health education sessions</li> <li>• Referring to an exercise programme as appropriate</li> </ul> <p><b>Heart Failure Team</b> - The team work with patients who have been confirmed as having heart failure following a heart scan. They help to manage symptoms through optimisation of heart failure therapy and educate patients in the self-management of their condition.</p>	
<b>Contact details</b>	The team can be contacted via the <b>Single Point of Contact</b> Tel: 0300 304 5555
<b>Service locations</b>	<p><b>DUE TO COVID-19</b></p> <p>Cardiac rehab exercise programmes are currently suspended. Our patients are being contacted by telephone to offer advice and when indicated, a face to face exercise assessment may be offered.</p> <p>Nurse reviews in clinic or at home continue. All staff are adhering to COVID guidance for social distancing when not doing clinical assessments during which, recommended PPE is worn by staff.</p>
<b>How to refer</b>	Referrals may be made electronically via the Locala website

## Care Home Support Team

<b>Service: Care Home Support Team</b>	
<b>Service overview</b>	
<p>We currently have an ageing population. Older people are being supported to stay in their own homes longer. This means that those entering elderly care homes have multiple co morbidities and increasingly complex care needs.</p> <p>The Care Home Support Team works collaboratively across North and South Kirklees elderly care homes. Providing an in-depth holistic assessment encompassing the Comprehensive Geriatric Assessment for Primary Care in order to provide an on-going plan of care.</p> <ul style="list-style-type: none"> <li>• Visiting residents new in to care homes.</li> <li>• Visiting residents discharged from hospital back to the care home</li> <li>• Yearly medication /dietetic review</li> </ul> <p>The focus is to maximise quality of life. Establish residents and families' future wishes. prevent unnecessary hospital admission. Providing support and treatment plans for to carers to follow.</p> <p>We are a multi-disciplinary team consisting of Nurse Practitioners, Senior nurses Physiotherapists, Dietician, pharmacist and assistant practitioner, with consultant Geriatrician support.</p> <p>In addition, we provide education to care staff, enabling staff and residents to better manage their health conditions.</p> <p>We are PROACTIVE team working in collaboration with local healthcare providers in secondary and primary care in order to provide an enhanced service to care homes.</p>	
<b>Contact details</b>	The service is available within the core hours of Monday - Friday 8.30am to 5pm.
	If you would like to contact the care homes support team, please phone our dedicated phone line: 030 3003 4347.
<b>Service locations</b>	Room 59, Holme Valley Memorial Hospital; Huddersfield Road; Holmfirth: HD9 3TS (South Kirklees) Dewsbury Health Centre Wellington Road Dewsbury WF13 1HN (North Kirklees)
<b>How to refer</b>	Web referral Locala website <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/care-homes-ereferrals/">https://www.locala.org.uk/your-healthcare/ereferrals-home/care-homes-ereferrals/</a>
Referral Criteria	New permeant residents in to care home Permeant resident Discharge from hospital in to care home.
Useful links	<a href="https://www.locala.org.uk/your-healthcare/care-home-support-team/">https://www.locala.org.uk/your-healthcare/care-home-support-team/</a>

<b>CQC Rating</b>	Good
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## Child Health

<b>Service:</b> Child Health	
<b>Service overview</b>	
<p>The service acts as a population register to ensure that universal services such as immunisations, childhood screening, the Healthy Child Programme 0-5 years as well as support for children with special educational needs (SEN) are offered to children. Uptake is monitored and outcomes are recorded.</p> <p>North Kirklees Child Health services are provided by Locala and complete the following functions;</p> <ul style="list-style-type: none"> <li>• Appointment and recording for immunisations for vaccinations for 0-5 year olds in North Kirklees and school age children across Kirklees.</li> <li>• Collation of child safeguarding information from the local authority for use by the 0-19 service.</li> <li>• Collation of screening outcomes for new-born infants and the National Child Measurement Programme.</li> <li>• Transfer of childhood records between organisations when a child moves in to North Kirklees or moves out of North Kirklees.</li> </ul>	
<b>Contact details</b>	<p>03030034381</p> <p>Child health email: <a href="mailto:LCP.Localachildhealth@nhs.net">LCP.Localachildhealth@nhs.net</a></p> <p>Safeguarding information email: <a href="mailto:LCP.LocalaSafeguarding@nhs.net">LCP.LocalaSafeguarding@nhs.net</a></p>
<b>Service locations</b>	<p>Batley Health centre</p> <p>Provision to North Kirklees only (with exception of school age immunisation across Kirklees)</p>
<b>How to refer</b>	<p>As per contact details. This is not a service which would provide direct patient care, it is an information source.</p>

Referral Criteria	Registrations via the NHS spine – New births
Useful links	
<b>CQC Rating</b>	Good

## Children's Community Nursing

### Service: Children's Community Nurses

**Service overview:** We provide some aspects of nursing care to children and young people in North Kirklees (WF12-17, BD19, BD12 - Batley, Cleckheaton, Dewsbury, Liversedge, Heckmondwike, Ravensthorpe and Mirfield) from birth up to 19th birthday.

Depending on the nature of the referral we will either see children in their own home or at an agreed place such as a health centre or the Child Development Centre at Dewsbury and District Hospital.

**Contact details** You can contact us via Single Point of Contact - **0300 304 5555**

**Service locations** Child Development Centre at Dewsbury and District Hospital.

**How to refer** Click below to access our eReferral Forms  
<https://www.locala.org.uk/your-healthcare/ereferrals-home/>

**Referral Criteria** We support children and young people with the following (this list is not exhaustive & each referral will be dealt with on an individual basis:

- home oxygen therapy
- Diabetes
- Oncology (cancer) and some blood related disorders
- Wound care e.g. post-operative wounds, pressure wounds
- Some aspects of epilepsy
- Children with long term conditions
- Gastrostomy & Nasogastric tubes
- End of life care for children with a nursing need who have life limiting/life threatening conditions
- Support with invasive/non-invasive ventilation
- Support families with injections
- Training and technical assistance with equipment
- Support children with specialist provision in mainstream schools
- continence
- Bowel & bladder dysfunction
- Sleep studies at consultant request

**Useful links** [Diabetes UK](#) - Diabetes UK campaign, offering information and advice.  
[JDRF](#) - Type 1 Diabetes Information.

	<a href="#">Asthma UK</a> - Asthma Information pages. <a href="#">NHS Smokefree</a> - Quit smoking advice. <a href="#">Northorpe Hall</a> - A Mirfield based children's mental and emotional health charity.
<b>CQC Rating</b>	Good

### Children's Expert Team – Continence

<b>Service: Children's Expert Team - Continence</b>	
<b>Service overview</b>	
<p>The Kirklees Children's Continence Service is a 'One stop shop' for assessment, treatment, investigations, management plans and continence products with a focus on promoting self-care in continence in children.</p> <p>Following an initial assessment, the child will then be followed up by a nurse or health care assistant.</p> <p>Reviews are carried out in clinics and telephone</p> <p>North: we provide bowel and bladder support and products after assessment</p> <p>South: we provide bowel and products (not bladder) after assessment.</p> <p>Children/young people with bladder related health concerns to be referred to Calderdale and Huddersfield NHS Trust</p>	
<b>Contact details</b>	You can contact us via Single Point of Contact - <b>0300 304 5555</b>
<b>Service locations</b>	Dewsbury Health Centre, Batley Health Centre, Cleckheaton Health Centre, Fartown Health Centre
<b>How to refer</b>	Click below to access our eReferral Forms <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a>
<b>Referral Criteria</b>	
<b>Useful links</b>	<p>Useful Links</p> <ul style="list-style-type: none"> <li>• NICE Guidance Constipation</li> <li>• NICE Guidance Enuresis</li> <li>• ERIC Website</li> <li>• Bladder &amp; Bowel UK</li> </ul>
<b>CQC Rating</b>	Good

### Children's Expert Team – Diabetes

<b>Service: Children's Expert Team - Diabetes</b>	
<b>Service Overview</b>	
<p>The Children's Diabetes Team cover North Kirklees and work as part of the Multi-Disciplinary Children's Diabetes Team with the Mid Yorkshire Hospital Trust.</p>	

We provide support and education for children (0-19 years) who have diabetes and their families in all aspects of their life. We also provide education and support for nurseries and schools within North Kirklees who are working with children with Diabetes

<b>Contact details</b>	Single Point of Contact 0300 304 5555
<b>Service locations</b>	Dewsbury Health Centre
<b>How to refer</b>	Click below to access our eReferral Forms <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a>
<b>Referral Criteria</b>	Referrals are made to us through the Mid Yorkshire Hospital Trust.
<b>Useful links</b>	Useful Links Diabetes UK - Diabetes UK campaign, offering information and advice. JDRF - Type 1 Diabetes Information. Digibete - fabulous resource for families with type 1 diabetes.
<b>CQC Rating</b>	Good

### Children's Expert Team – Occupational Therapy

<b>Service: Children's Expert Team – Occupational Therapy</b>	
<b>Service overview</b> The Occupational Therapy team helps children/young people age 0-16 who are having difficulty with the activities that they need and want to do every day e.g. dressing, using cutlery, writing. We offer support to children who have complex needs who may need specialist equipment to help support their posture and participation during the day.	
<b>Contact details</b>	You can contact us via Single Point of Contact - <b>0300 304 5555</b>
<b>Service locations</b>	We are based in the Child Development Centre (CDC) on the site of Dewsbury and District Hospital
<b>How to refer</b>	Click below to access our eReferral Forms <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a>
<b>Referral Criteria</b>	0-16 Functional difficulties such as dressing, using cutlery, writing. Postural/complex needs
<b>Useful links</b>	Useful Links

**Children’s Expert Team – Physiotherapy**

<b>Service: Children’s Expert Team – Physiotherapy</b>	
<b>Service overview</b> The physiotherapy team assess and treat a wide range of conditions in children and young people age 0-16, we work with children and families to support the child’s mobility, encourage their independence, support post injury or pain to return to activities. We offer support to children who have complex needs who may need specialist equipment to help support their posture and participation during the day.	
<b>Contact details</b>	You can contact us via Single Point of Contact - <b>0300 304 5555</b>
<b>Service locations</b>	We are based in the Child Development Centre (CDC) on the site of Dewsbury and District Hospital
<b>How to refer</b>	Click below to access our eReferral Forms <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a>
<b>Referral Criteria</b>	0-16 MSK problems Developmental delay Complex physical needs
<b>Useful links</b>	Useful Links <ul style="list-style-type: none"> <li>Website: <a href="https://www.locala.org.uk/your-healthcare/childrens-physiotherapy/">https://www.locala.org.uk/your-healthcare/childrens-physiotherapy/</a></li> </ul>
<b>CQC Rating</b>	Good



### Children's Expert Team – Speech & Language

<b>Service: Children's Expert Team – Speech and Language</b>	
<b>Service overview</b> We work with children aged 0-16 years who have communication and/or feeding and swallowing difficulties. There are many reasons why children may have such difficulties and they can be as a result of conditions including language disorder, speech sound difficulties, learning disabilities, stammering, autism, hearing impairment and physical difficulties. We have specialist therapists who provide assessment and advice regarding eating, drinking and swallowing difficulties.	
<b>Contact details</b>	You can contact us via Single Point of Contact - <b>0300 304 5555</b> Or email <b>localacslt@locala.org.uk</b>
<b>Service locations</b>	<ul style="list-style-type: none"> <li>• Dewsbury Health Centre</li> <li>• Batley Health Centre</li> <li>• Cleckheaton Health Centre</li> <li>• Ravensthorpe Health Centre</li> <li>• Child Development Centre (CDC) on site at Dewsbury &amp; District Hospital</li> </ul>
<b>How to refer</b>	We have an open referral policy so anyone can refer a child or young person into the team with parental consent Referrals can be made via the Locala website or by contacting Single Point of Contact (SPOC) 0300 304 5555 Click below to access our eReferral Forms <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a>
<b>Referral Criteria</b>	Child or young person has speech, language and communication needs, and / or feeding and swallowing difficulties. Children may experience difficulties in the following areas: <ul style="list-style-type: none"> <li>• Listening to and understanding words/instructions</li> <li>• Talking in words and sentences</li> <li>• Using clear speech</li> <li>• Social communication and interaction</li> <li>• Fluent speech (stammering)</li> <li>• Eating, drinking &amp; swallowing</li> </ul>
<b>Useful links</b>	Useful Links <a href="http://www.naplic.org.uk/">http://www.naplic.org.uk/</a> <a href="http://www.afasic.org.uk/">http://www.afasic.org.uk/</a> <a href="http://www.ican.org.uk/talkingpoint">http://www.ican.org.uk/talkingpoint</a> <a href="https://www.ican.org.uk/">https://www.ican.org.uk/</a> <a href="http://www.thecommunicationtrust.org.uk/media/3508/small_talk_final.pdf">http://www.thecommunicationtrust.org.uk/media/3508/small_talk_final.pdf</a> <a href="http://www.literacytrust.org.uk/">http://www.literacytrust.org.uk/</a> <a href="http://www.stammering.org/">http://www.stammering.org/</a> <a href="https://www.radld.org/">https://www.radld.org/</a>
<b>CQC Rating</b>	Good

### Community TB Nursing Service

<b>Service: Community TB (Tuberculosis) Nursing Service</b>
<b>Service overview</b>

Our Community TB (Tuberculosis) service provide a well-led, high quality specialist nurse led TB service for individuals and families with Tuberculosis. We collaboratively work with a wide range of professionals, including consultant in Respiratory Medicines, Consultant Paediatrician, GP practices, child health services, Public Health England (PHE) Yorkshire and Humber, NHS England, Walk in centres, Infection Prevention Control, Microbiology, Occupational Health (for contacts of health and social care professionals), KIRKLEES Council Public Health, drug and Alcohol treatment services in Kirklees.

We support in the early diagnosis of TB cases, prevention and early detection of transmission, treatment compliance of active disease, detection of Latent Tb infection and prevention of reactivation of TB and management of TB incidents /outbreaks in the community.

We are responsible for assessing, planning, implementing and evaluating highly specialist holistic care and treatment for Patients requiring TB treatment.

We provide evidence based holistic care approach to meet the local and individual needs to support them in managing their TB diagnosis and treatment regime, monitoring compliances, outcomes to improve quality of care, prognosis and reduce recurrence of TB and drug resistance.

We are actively involved in programmes of health education and health promotion which involves patient with TB, suspected TB and their contacts appropriately in decision making in order to protect the Public health.

What we do:

- Risk assessment of all TB cases for enhanced case management.
- Support for TB patients on treatment, including enhanced case management from the use of treatment aids up to and including Directly Observed Therapy (DOT).
- Contact tracing to limit onward transmission from an index case to close contacts (in line with current NICE guidance).
- New entrant TB screening in the community for identified residents from high TB incidence countries as recommended by NICE guidance and the Collaborative Tuberculosis Strategy for England: 2015 to 2020.
- To increase the timely detection and treatment of Latent TB infection in high risk and underserved groups in Kirklees.
- BCG vaccination clinic for eligible neonates and pre-school and school children identified through referrals received from health professionals (that are not covered in the secondary care maternity specification).
- TB incident/outbreak management.
- Community outreach.
- Raising awareness in the local population, with high risk groups and with health care provider, in partnership with Public Health.
- To work in partnership with other service providers on the management of TB patients, i.e. respiratory consultant and the wider health and social care system (housing).
- Participate regularly (at least quarterly) in full Multi-Disciplinary Team meetings to review case load management.
- Participate in TB Cohort Review, including preparation of the required paperwork defined by PHE, attendance at Cohort Review meetings and implement recommendations from TB Cohort Review.

<b>Contact details</b>	<p>In North Kirklees the Community TB Service is based at Dewsbury Health Centre, Wellington Road, Dewsbury, WF13 1HN.</p> <ul style="list-style-type: none"> <li>• Gwen Velasquez-Fox, TB Nurse Specialist, Team Leader</li> <li>• Lynne Woolven, TB Nurse Specialist</li> <li>• Fatima Patel, Bilingual Support Worker</li> </ul> <p>In South Kirklees, the Community TB Service is based at Princess Royal Health Centre, Greenhead Road, Huddersfield, HD1 4EW.</p> <ul style="list-style-type: none"> <li>• Deborah Howgate, TB Nurse Specialist, Team Leader</li> <li>• Hiwot Hailu, TB Nurse Specialist</li> <li>• Alison “Jill” Hirst, TB Nurse Specialist</li> </ul> <p>TB office working days are Monday-Friday 9am-5pm (except weekend and bank holidays)</p> <ul style="list-style-type: none"> <li>• 0303 330 9869</li> </ul> <p>Or email us on <a href="mailto:LCP.kirkleestbservice@nhs.net">LCP.kirkleestbservice@nhs.net</a></p> <p>TB Admin Support Workers</p> <ul style="list-style-type: none"> <li>• Jacqueline Flanagan</li> <li>• Odelle Whitehead</li> <li>• Lisa Sanderson</li> </ul>
<b>Service locations</b>	<p>We provide home visits as per dynamic risk assessment and provide TB screening Clinics and follow ups at North Kirklees and South Kirklees on a weekly basis.</p>
<b>How to refer</b>	<p>Health professionals will refer patients to our team as appropriate. Or individuals can contact the Community TB Service.</p> <p>All suspected and active TB cases need to be seen by their own GP urgently and refer to Respiratory TB consultants urgently at the secondary hospital either MID YORKSHIRE NHS trusts (MYHT) and Calderdale and Huddersfield NHS trusts (CHFT) and please inform the TB specialist nurses so we can chase the referral and provide support and advise accordingly.</p>
<b>Referral Criteria</b>	<p>For health care professionals with access to system one, please use the system one e-referral for New Entrant Latent TB Screening and BCG referral.</p> <p>For web referral please follow the link <a href="#">Web Referral</a> OR please ring the office number / send us an email.</p>
<b>Useful links</b>	<p><a href="https://www.locala.org.uk/your-healthcare/tb-nursing-service/">https://www.locala.org.uk/your-healthcare/tb-nursing-service/</a></p> <p><b>FOR TB</b></p> <p><a href="https://www.nhs.uk/conditions/tuberculosis-tb/">https://www.nhs.uk/conditions/tuberculosis-tb/</a></p> <p><a href="https://www.thetruthabouttb.org/professionals/patient-support/">https://www.thetruthabouttb.org/professionals/patient-support/</a></p>

	<p><a href="https://www.thetruthabouttb.org/wp-content/uploads/2016/08/TBTreatment_web_13.pdf">https://www.thetruthabouttb.org/wp-content/uploads/2016/08/TBTreatment_web_13.pdf</a></p> <p>FOR CONTACT TRACINGS</p> <p><a href="https://www.thetruthabouttb.org/wp-content/uploads/2016/08/contact_tracing_web_14.pdf">https://www.thetruthabouttb.org/wp-content/uploads/2016/08/contact_tracing_web_14.pdf</a></p> <p><b>FOR BCG VACCINES</b></p> <p><a href="https://www.nhs.uk/conditions/vaccinations/bcg-tb-vaccine-questions-answers/">https://www.nhs.uk/conditions/vaccinations/bcg-tb-vaccine-questions-answers/</a></p> <p><a href="https://www.gov.uk/government/publications/tb-bcg-and-your-baby-leaflet">https://www.gov.uk/government/publications/tb-bcg-and-your-baby-leaflet</a></p> <p><a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/782109/TB_BCG_baby_leaflet.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/782109/TB_BCG_baby_leaflet.pdf</a></p> <p>FOR LATENT TB:</p> <p><a href="https://www.gov.uk/government/publications/latent-tb-testing-and-treatment-leaflet">https://www.gov.uk/government/publications/latent-tb-testing-and-treatment-leaflet</a></p> <p><a href="https://www.thetruthabouttb.org/wp-content/uploads/2016/08/LatentTBTreatment_web_1.pdf">https://www.thetruthabouttb.org/wp-content/uploads/2016/08/LatentTBTreatment_web_1.pdf</a></p> <p><b>TB and CORONA VIRUS</b></p> <p><a href="https://www.thetruthabouttb.org/coronavirus/">https://www.thetruthabouttb.org/coronavirus/</a></p>
<b>CQC Rating</b>	Good

## Contenance

### Service: Contenance Service and Colorectal & Stoma Service

#### Service overview

Our Contenance, Colorectal & Stoma Service is made up of a team of specialist nurses and health care assistants with expert skills in both the assessment and the treatment of bladder, bowel, colorectal, stoma and pelvic floor problems.

Working in partnership with our patients and their families our aim is to provide every patient with a holistic assessment, diagnosis and personalised treatment programme.

In most cases our treatment programmes will cure or improve the patient's condition and subsequent quality of life, making it possible for people to return to a full and active life that is right for them.

<p>Disposable containment products are prescribed as part of a personalised treatment programme and only when a continence condition is chronic and intractable.</p> <p>Individuals who are not eligible for the supply of NHS containment products, will be provided with the support and guidance needed to secure a suitable and cost effective containment method. We are also happy to provide Health Care Professionals with telephone advice:</p> <p><b>Please Note:</b> A specific request for telephone advice should be submitted via Single Point of Contact 0300 304 5555. A formal referral is not required.</p>	
<b>Contact details</b>	<p>Single Point of Contact 0300 304 5555</p>
<b>Service locations</b>	<p><b>Out-Patient Services:</b> Fartown Health Centre Eddercliffe Health Center</p> <p><b>Home Visiting Service</b> This service is only provided for patients who are *housebound.</p> <p><i>* *The term 'Housebound' refers to those patients who are unable to use private or hospital transport and require their GP to visit them routinely in their own home.</i></p>
<b>How to refer</b>	<p><b>Online:</b> <a href="#">Continence-&amp; Colorectal referral platform</a></p> <p><b>Telephone:</b> Single Point of Contact 0300 304 5555.</p> <p><b>Please note:</b> Our Colorectal &amp; Stoma service is only provided to patients registered with a Greater Huddersfield GP.</p>
<b>Referral Criteria</b>	<p><b>Continence Advisory Service</b> Clients must be over 18 years of age, and registered with a Kirklees GP. The service full referral criteria can be accessed using this link: <a href="#">continence-advisory-service-criteria</a></p> <p><b>Colorectal &amp; Stoma Service</b> Clients must be over 18 years of age, housebound* and registered with a Greater Huddersfield GP practice.  The service full referral criteria be accessed using this link: <a href="#">Adult-Colorectal-&amp;-Stoma-Referral-Criteria</a></p>

	* <i>The term 'Housebound' refers to those patients who are unable to use private or hospital transport and require their GP to visit them routinely in their own home.</i>
<b>Useful links</b>	<p><b>Continence Advisory Service FAQs:</b> <a href="#">continence-advisory-service-FAQs</a></p> <p><b>Patient Self-Care Information Hub:</b> Including educational videos &amp; national support organisations. <a href="#">self-care-information hub</a></p> <p><b>Our Patient &amp; Carer Information:</b> Including educational leaflets, product fitting video tutorials. <a href="#">Patient &amp; Care Home Information Guides</a></p>
<b>CQC Rating</b>	GOOD

## Cytology

<b>Service:</b> Cytology Mentor Service	
<b>Service overview</b> The Cytology Mentor Service works in partnership with Universities that are commissioned to train students on the theoretical and practical elements of cervical screening. The service supports with training and assesses students on the practical aspects of cervical screening. The service supports students employed across North Yorkshire and The Humber, Leeds, Bradford and Airedale, Calderdale, Kirklees, and Wakefield.	
<b>Contact details</b>	Beckside Court Bradford Road Batley WF17 5PW
<b>Service locations</b>	North Yorkshire and The Humber, Leeds, Bradford and Airedale, Calderdale, Kirklees, and Wakefield
<b>How to refer</b>	Referrals to the service are received from participating Universities
Referral Criteria	N/A
Useful links	
<b>CQC Rating</b>	Good

Desmond and Daphne – Desmond information to be added soon

<b>Service:</b> DAFNE Structured Patient Education Course
<p><b>Service Overview</b> DAFNE stands for <b>D</b>ose <b>A</b>djustment <b>F</b>or <b>N</b>ormal <b>E</b>ating. This course aims to help adults with Type 1 Diabetes lead as normal a life as possible, whilst also maintaining blood glucose levels within healthy targets, to reduce the risk of long-term diabetes complications. The DAFNE course is for adults (over 17 years old) with Type 1 Diabetes and is a comprehensive and often life-changing experience. It is far more than a carbohydrate counting programme, although learning and refining the skills necessary to count the carbohydrate in each meal and to inject the right dose of insulin are an important part of the course. There are different ways in which you can complete a DAFNE course, either on a face-to-face DAFNE course or</p>

virtually, on a Remote DAFNE course.

On a face-to-face course, you will attend a five-day training course (Monday to Friday, 9am-5pm), with a ½ day follow-up session around eight weeks after the course. There are sessions on managing insulin around exercise, around illness, and around social activities including drinking alcohol. This is why the course might be longer than other ‘self-management’ training you might have heard of.

The face-to-face structured teaching programme is delivered to groups of six to eight participants under the supervision of DAFNE-trained educators (who are specially trained NHS diabetes specialist nurses and dietitians).

The Remote DAFNE course has been created for people with Type 1 Diabetes who feel that a face-to-face DAFNE course is not for them and in response to changes in diabetes services as a result of the Covid 19 requirement for shielding and social distancing. By taking part in a Remote DAFNE course you can learn the DAFNE way of managing your Type 1 Diabetes from home. This might fit in better with your work and home commitments and you don’t need to travel, eat outside your home or visit a hospital to take part in the course. The Remote DAFNE course will take 6 weeks to complete and again includes a ½ day follow-up session around eight weeks after the course. It includes online learning from home each week and weekly group video support calls with up to three other participants and a trained Remote DAFNE educator.

The DAFNE course, whether you attend a face-to-face or Remote DAFNE course, is about learning from experience, trying new things under supervision, and benefiting from the support of other people on the course with you. During the course you practise the skills of carbohydrate counting and insulin adjustment around lifestyle activities.

DAFNE allows you to fit diabetes into your lifestyle, rather than changing your lifestyle to fit in with your diabetes.

<b>Contact Details</b>	The service can be contacted Monday – Thursday from 08:15 – 15:45. Outside of these times an answer machine is in operation. We will return your call if you leave a message but please note this may not be the same day.  Please phone our dedicated phone line: 0303 330 9869 – option 3.
<b>Service Locations</b>	Princess Royal Health Centre Virtual platform for the Remote DAFNE Course, e.g. MS Teams etc.
<b>How to refer</b>	Referrals into a DAFNE course need to be made by a member of the Diabetes Specialist Services, e.g. Consultant in Diabetes, Diabetes Specialist Dietitian or Diabetes Specialist Nurse. GP and self-referrals are not accepted without the individual being assessed by a member of the Diabetes Specialist team first.
<b>Referral Criteria</b>	<b>Who can attend a DAFNE course?</b> Adults (>17yrs) with Type 1 Diabetes for at least 6 months or post-honeymoon phase <u>and</u> who are registered with a Huddersfield GP.. People using Multiple Daily Injections (MDI), or those willing to change from a twice daily insulin regimen to MDI. People willing to check their blood glucose (or using flash glucose monitoring) a minimum of 4 times per day.
<b>Useful Links</b>	For more information about DAFNE, please visit: <a href="https://dafne.nhs.uk/">https://dafne.nhs.uk/</a>
<b>CQC Rating</b>	GOOD

### Day Surgery

<b>Service:</b> Day Surgery	
<b>Service overview</b> The Locala Day Surgery Unit is located at Holme Valley Memorial Hospital in Holmfirth. The unit provides specialist care and treatment for patients in a relaxed and friendly community setting. Services provided at the Day Surgery include: <ul style="list-style-type: none"> <li>• MSK foot and Ankle</li> <li>• Podiatric Surgery</li> <li>• Plastic Surgery</li> </ul>	
<b>Contact details</b> Monday to Friday, 8am - 5pm Tel: 030 3330 9689	
<b>Service locations</b>	Holme Valley Memorial Hospital
<b>How to refer</b>	Refer via NHS ERS system (please ensure referral letters are posted to choose and book within 48 hours)
<b>Referral Criteria</b>	<b>MSK/Foot and ankle &amp; Podiatric Surgery:</b> 18 and over Conditions treated: Bunions, bunionette, bursitis, claw toe, contracture, deformity, degenerative joint disease, diabetes, flat foot, foot assessment, foot and ankle pain, fusion, ganglion, hallux rigidus, hallux limitus, hallux valgus, hallux malleus, hammer toes, hind foot valgus, inflammatory joints, mortons neuroma, osteoarthritis, osteochondritis, pes planus, pes plano valgus Exclusions: patients with unstable medical conditions, Mechanical heart valves, INR>3.0 and pain syndrome (CPRS) <b>Plastics:</b> Skin lesions (benign), scars, burns, haemangioma naevi, sebaceous cysts and other skin cysts, warts, skin tags, lipomas, ganglia, chalazions, keloid scarring, seborrhoeic keratoses, excess skin and fat to upper and lower eyelids, all skin 'lumps and bumps', xanthelasma (with prior approval only). NB skin lesions can be on any body part including the face. Exclusions: Large lipomata. Confirmed melanoma, BCC and SCC Under 18 years of age Cosmetic procedures Bowens Disease - biopsies Large tattoos Biopsies of suspected BCC and SCC
<b>Useful links</b>	<a href="https://www.locala.org.uk/your-healthcare/podiatric-day-surgery/">https://www.locala.org.uk/your-healthcare/podiatric-day-surgery/</a> <a href="https://www.locala.org.uk/your-healthcare/day-surgery/plastic-surgery/">https://www.locala.org.uk/your-healthcare/day-surgery/plastic-surgery/</a>
<b>CQC Rating</b>	Good

### Dental

<b>Service:</b> Dental	
<b>Service overview</b> Locala Dental Care is a unique service that provides specialist led NHS dental care and treatment for children and adult special care patients living in Calderdale and Kirklees. Our service user groups include adults who have:	



- moderate/severe and profound multiple learning disabilities;
- moderate/severe physical and/or communication impairment;
- moderate/severe chronic mental health conditions including dementia;
- complex medical conditions;
- people who require bariatric facilities (body mass index over 40).

For those people with a BMI between 30 and 40 there should be an additional health need, with the additional health need being the primary reason for referral.

We also provide specialist led paediatric dental services for children with:

- moderate/severe and profound multiple learning disabilities;
- moderate/severe physical and/or communication impairment;
- moderate or severe behavioural problems;
- severe dental anxiety or dental phobias;
- children in need and with child protection plans, with additional or complex needs;
- looked after children with additional or complex needs or complex social problems
- other additional needs such as substance misuse;
- clefts, abnormalities of dental development or dental trauma of increased complexity;
- other complex dental conditions.

We also provide the following services:

- Inhalation sedation in central clinics
- Home visits for housebound patients

All of our premises are fully accessible for patients with disabilities and two of our clinics have specialist bariatric equipment, and equipment to support patients in wheelchairs.

When a person is assessed as no longer requiring care with Locala Dental Care they will be discharged and signposted to seek continuing care in a general dental practice.

Further information about finding an NHS dentist is available on this page.

### **Out of Hours Dental Care**

If you are experiencing a dental emergency are not registered with; a general dental practice, with Locala or if you are experiencing problems outside of normal dental hours, please ring NHS111 for emergency advice and appointments. You can find out more about the NHS 111 service here.

Unfortunately, we are unable to provide treatment to adults and children who can be seen in a general dental practice.

<b>Contact details</b>	Locala Dental Care operate out of six clinics in Calderdale and Kirklees and can be contacted via telephone on: 030 3330 9750. This phone line is manned from 8:30am to 5:00pm, Monday to Friday. There is a voicemail function outside of these hours.
<b>Service locations</b>	<p>Kirklees:</p> <p>Holme Valley Memorial Hospital Princess Royal Community Health Centre Cleckheaton Health Centre Batley Health Centre</p> <p>Calderdale:</p> <p>St Johns Health Centre Todmorden Health Centre</p>

<b>How to refer</b>	<p>Referrals are accepted through the Locala website - <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a> and can be made by health, education or social care professionals. We are unable to accept self-referrals into Locala Dental Care.</p> <p>For General Dental Practitioners - all paediatric referrals now come via the Electronic Referral Management System ERMS. Please use the online referral on this site for adult referrals.</p> <p>For Dental Professionals referring in we employ the British Dental Association (BDA) Case Mix tool to ensure patients are appropriate for our service. For more information on how this is determined, please contact us or visit the BDA website.</p> <p>We are unable to provide treatment to adults and children who can be seen in a general dental practice.</p>
<b>Referral Criteria</b>	As above. Nb. If the person doesn't have a dentist, but would be unable to be seen in the general dental service they can still be referred to Locala Dental Care.
<b>Useful links</b>	<p><a href="https://www.locala.org.uk/services/dental-care">https://www.locala.org.uk/services/dental-care</a></p> <p>Oral Health Foundation (<a href="https://www.dentalhealth.org">https://www.dentalhealth.org</a>)</p> <p>Public Health England Guidance: Oral care and people with learning disabilities (<a href="https://www.gov.uk/government/publications/oral-care-and-people-with-learning-disabilities/oral-care-and-people-with-learning-disabilities">https://www.gov.uk/government/publications/oral-care-and-people-with-learning-disabilities/oral-care-and-people-with-learning-disabilities</a>)</p> <p>NHS UK dental services (<a href="https://www.nhs.uk/using-the-nhs/nhs-services/dentists">https://www.nhs.uk/using-the-nhs/nhs-services/dentists</a>)</p>
<b>CQC Rating</b>	Good

## Dermatology

<b>Service:</b> Dermatology	
<b>Service overview</b>	
<p>The Locala Dermatology team is based at the Moorfield Clinic at Fartown Health Centre in Huddersfield. To be referred to the Dermatology team please see your GP and they will refer you where appropriate.</p> <p>The service is run by a team of GP's with specific training in dermatology and is overseen by a consultant dermatologist.</p> <p>The service is open on Tuesdays, Thursdays and Fridays for clinics with admin support available Monday to Friday.</p> <p>As a service we commonly deal with cases of moderate to mild acne and eczema. But we also deal with a huge range of skin conditions.</p>	
<b>Contact details</b>	<p>Moorfield Clinic Fartown Health Centre Spaines Road Fartown Huddersfield HD2 2QA 030 3330 9994</p>
<b>Service locations</b>	Fartown Health Centre

<b>How to refer</b>	Via NHS ERS
<b>Referral Criteria</b>	<p><b>Conditions Treated:</b> Non-malignant Eczema, (not if requires Systemic therapy/Hospitalisation of acute flares) Psoriasis (not if requires Systemic therapy/Hospitalisation of acute flares) Acne, (but not if you suspect roaccutane is required) Urticaria, Non- Malignant lumps and bumps, Solar Keratosis, Bowen’s Disease, Cysts/Lipomas Selected: Lichen planus, (if of limited Extent and not associated with Hep C/Systemic Disease) Rosacea, Perioral dermatitis, Non- Scarring alopecia, Hirsutism, Seborrhoeic Keratosis.</p> <p>Procedures Performed: Dermatoses :- Eczema (not if requires systemic therapy/hospitalisation for acute flares) Psoriasis (not if requires systemic therapy/hospitalisation for acute flares) Acne (not if Isotretinoin is required) Urticaria Lichen Planus (not if extensive &amp; not if associated with Hep C/systemic disease) Rosacea Perioral dermatitis Skin infection/infestations Genital dermatoses Non scarring alopecia Nail disorders Facial hirsutism Granuloma annulare Pigmentary disorders including vitiligo Lesions :- Solar/actinic keratoses Bowen’s disease Non malignant lesions, eg naevi/cysts/lipoma/dermatofibroma/haemangioma/pyogenic granuloma/lentigo simplex (for confirmation of diagnosis) *Please note benign lesions once diagnosed may not be treated within this service – see exclusion criteria Keloid scars (limited treatment options available)</p> <p><b>Excluded Conditions :-</b> Skin cancers (or suspected skin cancers) Erythroderma Inflammatory dermatoses where patient is systemically unwell Immuno bullous diseases Hyperhidrosis Leg ulcers Viral warts (unless patient is immuno suppressed, there is diagnostic uncertainty or functionally incapacitating) Skin tags (unless diagnostic doubt) Seborrhoeic warts, seborrhoeic keratoses, basal cell papilloma (unless diagnostic doubt) Benign lesions where removal is requested for cosmetic reasons Atrophic scars</p> <p>Excluded Treatments :- Botulinum toxin A Laser Patch testing Cosmetic camouflage</p>
<b>Useful links</b>	<p><a href="https://www.locala.org.uk/services/dermatology-service">https://www.locala.org.uk/services/dermatology-service</a></p> <p><a href="https://www.bad.org.uk/">https://www.bad.org.uk/</a> - british association of dermatologist website</p> <p><a href="https://eczema.org/">https://eczema.org/</a> - A registered charity in England, Wales and Scotland. Dedicated to improving the quality of life of people with eczema and their carers.</p> <p><a href="https://www.dermnetnz.org/">https://www.dermnetnz.org/</a> Dermnet - DermNet NZ provides authoritative information about skin diseases, conditions and treatment for patients and their health professionals. Information provided on DermNet NZ should not be regarded as medical advice for individuals.</p>
<b>CQC Rating</b>	Good

## Diabetes Service

<b>Service: Community Diabetes South</b>
<p><b>Service overview</b></p> <p>The Diabetes Specialist Nurse (DSN) service is available if you are having a particular problem with your diabetes.</p>

<p>Type two patients will need to be referred via your gp , so if you are planning a pregnancy or have concerns please discuss with your gp who can refer you. Type one diabetes patients may self-refer via SPOC. The DSN will be able to help you understand, monitor and control your condition.</p>	
<p><b>Contact details</b></p>	<p>HUDDERSFIELD Diabetes Specialist Nurses - Single Point of Contact - 0300 304 5555 <a href="mailto:LCP.Localadiabetesteam@nhs.net">LCP.Localadiabetesteam@nhs.net</a></p> <p>North Kirklees Diabetes Specialist Nurses – 01924 816097</p> <p>Diabetes Specialist Dietitian - <b>0303 330 9869</b></p>
<p><b>Service locations</b></p>	<p>The Team run a number of clinics across Greater Huddersfield* and work with consultants in the Out Patients department at Huddersfield Royal Infirmary. Home visits are also available for the housebound.</p> <p>In North Kirklees the Diabetes specialist services are provided by Mid-Yorkshire Hospitals NHS Trust .</p> <p>*Princess Royal Health Centre, Mill Hill Health Centre, Holme Valley Memorial Hospital, Scissett, Slaithwaite, The Grange at Fartown and Fartown Health Centre.</p>
<p><b>How to refer</b></p>	<p><b>E referral via Locala website</b> <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a> <b>Telephone – Single Point of Contact</b> <b>0300 304 5555</b></p>
<p>Referral Criteria</p>	<p><b>Service Level 1 &amp; 2</b></p> <ul style="list-style-type: none"> <li>• Type 1 Diabetes with a confirmed diagnosis - Post assessment on Ambulatory care</li> <li>• Type 2 patients on <u>maximum triple</u> hypoglycaemic agents with HbA1c above 68mmol/l, patients must agree to commence injectable therapy and be blood glucose monitoring.</li> <li>• Type 2 patients, who have attempted insulin adjustment with no improvement after 3 months</li> <li>• Established Type 1 Diabetes Patients – Please be specific as to reason for referral, and include as much information as possible</li> </ul> <p><b>Service level 3</b></p> <ul style="list-style-type: none"> <li>• Patients who are requiring insulin</li> </ul>

	<p>initiation, Once established on insulin will be discharged to GP.</p> <ul style="list-style-type: none"> <li>Hypoglycaemia where assistance is required</li> </ul> <p><b>Service level 4</b></p> <ul style="list-style-type: none"> <li>Referral to DSN for Specialist input- Assessment , change and stabilisation of current insulin regimen.</li> <li>Insulin initiation</li> <li>Hypoglycaemic unawareness on insulin</li> <li>Glycaemic management due to shift work</li> </ul> <p><b>Service level 5</b></p> <ul style="list-style-type: none"> <li>CSII insulin pump criteria assessment</li> <li>Libre assessment and initiation, GP to discuss criteria pre referral.</li> <li>CGM assessment</li> <li>Follow-up post ketosis episode</li> <li>Diabetes management in pregnancy</li> <li>CSII management to maximise independence.</li> <li>Hypoglycaemia pathway following YAS referral</li> <li>End of life care of all insulin treated Diabetes patients</li> </ul>
Useful links	<p><a href="#">Diabetes UK</a> - They are the largest organisation in the UK working for people with diabetes, funding research, campaigning and helping people live with the condition.</p> <p><a href="#">Diabetes.co.uk</a> - This is an online community where you can access information, tools and a forum where people with diabetes can talk to each other.</p>
<b>CQC Rating</b>	GOOD

## Dietetics

**Service:** Dietetic Outpatient Service - Adults

### Service Overview

The Diabetes Specialist Nurse (DSN) service is available if you are having a particular issue with your diabetes. That requires specialist nurse input.

<p>Type two Diabetic patients will need to be referred via your gp, so if you are planning a pregnancy or have concerns please discuss with your gp who can refer you. Type one Diabetic patients may self-refer via SPOC. The DSN will be able to help you understand, monitor and control your condition.</p>	
<b>Contact details</b>	<p>HUDDERSFIELD Diabetes Specialist Nurses - Single Point of Contact - 0300 304 5555 <a href="mailto:LCP.Localadiabetesteam@nhs.net">LCP.Localadiabetesteam@nhs.net</a></p> <p>North Kirklees Diabetes Specialist Nurses – 01924 816097</p> <p>Diabetes Specialist Dietitian - <b>0303 330 9869</b></p>
<b>Service locations</b>	<p>The Team run several clinics across Greater Huddersfield* and work with consultants in the Outpatients department at HUDDERSFIELD Royal Infirmary. Home visits are also available for the housebound.</p> <p>In North KIRKLEES the Diabetes specialist services are provided by Mid-Yorkshire Hospitals NHS Trust.</p> <p>*Princess Royal Health Centre, Mill Hill Health Centre, Holme Valley Memorial Hospital, Scissett, Slaithwaite, The Grange at Fartown and Fartown Health Centre.</p>
<b>How to refer</b>	<p><b>E referral via Locala website</b> <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a></p> <p><b>Telephone – Single Point of Contact</b> <b>0300 304 5555</b></p> <p><b>SystemOne e-referral and questionnaire</b></p>
<b>Referral Criteria</b>	<p><b>Service Level 1 &amp; 2</b></p> <ul style="list-style-type: none"> <li>• Type 1 Diabetes with a confirmed diagnosis - Post assessment on Ambulatory care</li> <li>• Type 2 patients on <u>maximum triple</u> hypoglycaemic agents with HbA1c above 68mmol/l, patients must agree to commence injectable therapy and be blood glucose monitoring.</li> <li>• Type 2 patients, who have attempted insulin adjustment with no improvement after 3 months</li> <li>• Established Type 1 Diabetes Patients – Please be specific as to reason for referral, and include as much information as possible.</li> </ul> <p><b>Service level 3</b></p> <ul style="list-style-type: none"> <li>• Patients who are requiring insulin initiation, Once established on insulin will be discharged to GP.</li> <li>• Hypoglycaemia where assistance is required</li> </ul> <p><b>Service level 4</b></p>

	<ul style="list-style-type: none"> <li>• Referral to DSN for Specialist input- Assessment , change and stabilisation of current insulin regimen.</li> <li>• Insulin initiation</li> <li>• Hypoglycaemic unawareness on insulin</li> <li>• Glycaemic management due to shift work</li> </ul> <p><b>Service level 5</b></p> <ul style="list-style-type: none"> <li>• CSII insulin pump criteria assessment</li> <li>• Libre assessment and initiation, GP to discuss criteria pre referral.</li> <li>• CGM assessment</li> <li>• Follow-up post ketosis episode</li> <li>• Diabetes management in pregnancy</li> <li>• CSII management to maximise independence.</li> <li>• Hypoglycaemia pathway following YAS referral</li> <li>• End of life care of all insulin treated Diabetes patients</li> </ul>
<b>Useful links</b>	<p>Diabetes UK - They are the largest organisation in the UK working for people with diabetes, funding research, campaigning and helping people live with the condition.</p> <p>Diabetes.co.uk - This is an online community where you can access information, tools and a forum where people with diabetes can talk to each other.</p>
<b>CQC Rating</b>	Good

## ICCT

<b>Service: ICCT</b>
<p><b>Service overview</b></p> <p>Our Integrated Teams provide a 24-hour service, 7:30am-10pm (Integrated Community Care Teams) and 10pm-7:30am (Integrated Night Service), 365 days a year, caring for and supporting patients in their own homes.</p>

<b>Contact details</b>	<b>Single Point of Contact – 0300 304 5555</b>
<b>Service locations</b>	Kirklees
<b>How to refer</b>	<p><b>Single Point of Contact</b> <b>0300 304 5555</b></p> <p>GP's referring through S1 do so via the patient record.</p> <p><b>Ereferral</b> <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a></p>
<b>Referral Criteria</b>	<p>Patients must be housebound, or have complex nursing needs where it is more appropriate to be seen at home The service offers holistic care of patients who meet the referral criteria and includes:</p> <ul style="list-style-type: none"> <li>• Assessment of the patient, and their family or carer to discuss goals and agree a plan of care.</li> <li>• Appropriate risk assessment to optimise patient safety and care delivery.</li> <li>• Co-ordination and management of complex health needs.</li> <li>• Clinical intervention in line with the plan of care, for example wound management or the assessment and treatment of leg ulcers.</li> <li>• Provide advice and support for housebound patients with long term conditions or following surgery.</li> <li>• Signposting to the most appropriate person/service following initial holistic assessment.</li> <li>• Offer referral to the wider Multi-Disciplinary Team or specialist teams.</li> <li>• Provide health education to patients, carers and the wider community.</li> <li>• Complete assessments for equipment.</li> <li>• Promote self-care where possible to maximise independence.</li> <li>• Advanced care planning to support the wishes of patients.</li> <li>• Provide palliative care, planning and support at end of life with the aim being to care for patients in their preferred place.</li> <li>• Fulfilling regulatory obligations such as safeguarding.</li> </ul>



	<ul style="list-style-type: none"> <li>All clinical intervention will be completed in line with the most appropriate national and local guidance to ensure care is evidence based.</li> </ul>
Useful links	
<b>CQC Rating</b>	Good

### Immunisation Team

<b>Service:</b> Immunisation Team	
<b>Service overview</b> We deliver the national childhood immunisation schedule to children between the ages of 2 months and 6 years to residents in North Kirklees and school age immunisations to pupils across the whole of Kirklees. Our nurses hold clinics in GP surgeries, health centres, and schools.	
<b>Contact details</b>	Child Health - 030 3003 4381
<b>Service locations</b>	Health centres across Kirklees and Schools
<b>How to refer</b>	Telephone 030 3003 4381 or task within SystemOne
<b>Referral Criteria</b>	Any queries regarding Immunisation status of 0-6 year olds in North Kirklees or school age immunisations for the whole of Kirklees.
<b>Useful links</b>	<a href="https://www.locala.org.uk/services/immunisation-service">https://www.locala.org.uk/services/immunisation-service</a> Current routine immunisation schedule ( <a href="https://www.gov.uk/government/publications/the-complete-routine-immunisation-schedule?utm_source=e2707629-92ca-4cfb-91a4-1b23b1848315&amp;utm_medium=email&amp;utm_campaign=govuk-notifications&amp;utm_content=weekly">https://www.gov.uk/government/publications/the-complete-routine-immunisation-schedule?utm_source=e2707629-92ca-4cfb-91a4-1b23b1848315&amp;utm_medium=email&amp;utm_campaign=govuk-notifications&amp;utm_content=weekly</a> ) Booking your child's immunisation ( <a href="https://www.nhs.uk/conditions/vaccinations/booking-your-childs-vaccination-appointment/">https://www.nhs.uk/conditions/vaccinations/booking-your-childs-vaccination-appointment/</a> ) Vaccination of individuals with uncertain or incomplete immunisation ( <a href="https://www.gov.uk/government/publications/vaccination-of-individuals-with-uncertain-or-incomplete-immunisation-status?utm_source=f10045be-fe8d-4ca6-b672-99f1e31f8256&amp;utm_medium=email&amp;utm_campaign=govuk-notifications&amp;utm_content=weekly">https://www.gov.uk/government/publications/vaccination-of-individuals-with-uncertain-or-incomplete-immunisation-status?utm_source=f10045be-fe8d-4ca6-b672-99f1e31f8256&amp;utm_medium=email&amp;utm_campaign=govuk-notifications&amp;utm_content=weekly</a> ) Child Flu Vaccine: Website ( <a href="https://www.nhs.uk/conditions/vaccinations/child-flu-vaccine/">https://www.nhs.uk/conditions/vaccinations/child-flu-vaccine/</a> )

	<p>Leaflet (<a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/907433/Protecting_Child_Against_Flu_DL_leaflet_2020.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/907433/Protecting_Child_Against_Flu_DL_leaflet_2020.pdf</a>)</p> <p>HPV: Prezi (<a href="https://prezi.com/z3xubgxflkck/year-8-immunisation-locala/">https://prezi.com/z3xubgxflkck/year-8-immunisation-locala/</a>)</p> <p>Teenage Immunisations: Prezi (<a href="https://prezi.com/cksbxwjnoeq1/year-9-immunisation-locala/">https://prezi.com/cksbxwjnoeq1/year-9-immunisation-locala/</a>)</p> <p>Leaflet (<a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/849576/Immunisation_for_Young_People_A5_booklet_Nov2019.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/849576/Immunisation_for_Young_People_A5_booklet_Nov2019.pdf</a>)</p>
<b>CQC Rating</b>	Good

## Intermediate Care Beds

<b>Service: Intermediate Care Beds</b>	
<p><b>Service overview</b></p> <p>Intermediate care is an umbrella term for a range of services that deliver short term care, support or rehabilitation to patients who have suffered a sudden onset of ill health.</p> <p>We bridge the gap between hospital and home, helping patients recover more quickly, so that they can cope in their own home and so prevent unnecessary admission to hospital or premature admission to long-term nursing or residential care.</p>	
<b>Contact details</b>	<p>Moorlands Grange - Spruce Drive, Netherton, Huddersfield, West Yorkshire, HD4 7WA. 01484 660010 Locala team - 030 333 09799</p> <p>Ings Grove House - Doctor Lane, Mirfield, West Yorkshire, WF14 8DP. 01924 489324 Locala team – 03330 436245</p>
<b>Service locations</b>	Within Locala we have two 30 bed rehabilitation centres, Moorlands Grange in Huddersfield and Ings Grove House in Mirfield. We also have nursing beds in South Kirklees
<b>How to refer</b>	<p>Single Point of Contact 0300 304 5555</p> <p>E-Referral: <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a></p>
<b>Referral Criteria</b>	Patients must meet <u>all</u> the following criteria in order to be deemed suitable for admission to an IC bed;

- The patient must be registered with a Kirklees G.P and live in the Kirklees area (Details of the GP Practice and name of the patients' individual GP must be available for screening prior to registering the patient for the waiting list to transfer);
- The patient requires a period of nursing and/or therapy assessment and monitoring that cannot be delivered in their normal place of residence;
- Patients must be declared by their GP (Step up Patients), consultant (step down patients) as medically stable.
- Patient must be willing to participate in an active rehabilitation programme.
- At point of referral, patients must be capable of transferring with 1 – 2 staff using a mobility aid, or anticipated to achieve this within 10 - 14 days admission. This decision must be based on identified progress whilst in the acute setting. Variations outside this may considered on an individual basis with discussion with the referrer and the therapy team receiving the patient
- Next of kin have been informed of the possible transfer to a Kirklees Intermediate care bed.
- Clear goals have been agreed with the patient and it is clear to the Patient and their family/carers that these will be used as a starting point on transfer to an IMC bed;
- At the point of transfer the patients predicted date of discharge will be a maximum of 28 days after transfer and that this has been explained to the patient and carers / family;
- The patient has made informed consent to the transfer and this is documented in their notes.


	<ul style="list-style-type: none"> <li>• Patient with a secondary diagnosis, which is low level or moderate dementia, who either have the capacity to engage in a programme of rehabilitation or whose future care needs are uncertain.</li> <li>• Patients accepted dependant on the acuity of the patients already on the units. Therefore enabling safe care for all</li> </ul> <p><b>Exclusion Criteria</b></p> <ul style="list-style-type: none"> <li>• Patients who are medically unstable;</li> <li>• Patients who have a primary diagnosis of a mental health problem;</li> <li>• Patients who are unable to give consent to rehabilitation;</li> <li>• Patients who do not have a rehabilitation/nursing care plans in place;</li> <li>• Patients who have challenging/violent behaviour;</li> <li>• Patients who require specialist equipment which is not available on the IMC unit</li> <li>• Patients with problems of a purely social nature;</li> <li>• Patients whose needs can be met in the community.</li> </ul>
Useful links	Link to CQC report
CQC Rating	GOOD

### Kirklees Sexual Health

**Service:** Kirklees Sexual Health

**Service overview**

Locala offers a free and confidential service providing contraception and STI (sexually transmitted infection) care in clinics across Bradford, Huddersfield and Dewsbury which offer telephone and face to face appointments. Currently all consultations are triaged over the phone in the first instance and patients will be brought into clinic only if needed. In non-pandemic times also offer clinics in spokes, outreach settings and colleges.

<p>Within the main service we offer the following:</p> <ul style="list-style-type: none"> <li>• A full range of contraception, including long acting methods such as implants &amp; coils.</li> <li>• Condom collection from the main hubs and have a c-card scheme in place for U25s to access in other locations.</li> <li>• Emergency contraception.</li> <li>• Testing and treatment for sexually transmitted infections</li> <li>• Partner Notification for STIs</li> <li>• Online testing is available via SH:24 (over 16) <a href="https://sh24.org.uk/">https://sh24.org.uk/</a></li> <li>• Finger prick testing for HIV</li> <li>• Post exposure prophylaxis (PEP)</li> <li>• Pre post exposure prophylaxis (PrEP – To reduce the onward transmission of HIV)</li> <li>• Advise for those with unplanned pregnancies</li> <li>• Sexual health help and advice</li> <li>• Emergency Contraception via several pharmacies in Kirklees</li> </ul>	
<b>Contact details</b>	Kirklees - 030 3330 9981
<b>Service locations</b>	Princess Royal Health Centre, Greenhead Road, Huddersfield, HD1 4EW Dewsbury Health Centre, Wellington Road, Dewsbury, WF13 1HN
<b>How to refer</b>	<p>Patient Self-Referral on telephone</p> <p> GP referral form Kirklees SH Referral Form (external agency)</p> <p>Under 18's referral form and Outreach referral form both in the professionals section of the service website <a href="https://www.locala.org.uk/services/sexual-health/professionals">https://www.locala.org.uk/services/sexual-health/professionals</a></p>
<b>Referral Criteria</b>	There is no referral criteria – patients just ring the number, use SH24 or access self care via the Website <a href="https://www.locala.org.uk/services/sexual-health/">https://www.locala.org.uk/services/sexual-health/</a>
<b>Useful links</b>	<a href="https://www.locala.org.uk/services/sexual-health">https://www.locala.org.uk/services/sexual-health</a> SH24.org.uk/
<b>CQC Rating</b>	Good

## Looked after Children

### Service: Looked After Children

#### Service overview

Our specialist nurses work with children and young people, from birth to 25 years old who have become looked after by the Local Authority. Nurses are co-located with the Local Authority and Social Workers to support a multi-disciplinary approach.

The aim of the service is to promote health and wellbeing and to enable access to universal services.

The service provides:

Initial health assessment when a child becomes looked after

6 monthly or annual review health assessment in conjunction with Health Visitors and School Nurses.  
 Individual advice and support within Childs home, Foster placement, Residential Homes and others.  
 We are part of the Vulnerable Children's Unit which also incorporates the Youth Offending Team and the Pupil Referral Service.  
 Support through referrals and sign posting to other services.  
 An advocacy role on behalf of the young people.  
 Work alongside the Sexual Health Outreach Worker and CRI (Substance Misuse) specialists to ensure appropriate access and support.  
 Work closely with Family Nurse Partnership to support vulnerable pregnant teenagers.  
 We offer training and support to foster carers and residential staff.  
 We provide a shadowing service for other professionals.  
 We work in conjunction with others both locally and nationally to identify and address the health needs of Looked After Children, placed out of their home area.

The individual Looked After Children Nurses have specialist roles covering; Children with Complex Needs and Disabilities, Young People Leaving Care and the Strategic Overview of Kirklees Looked After children which feeds into the Local, Regional and National agenda.

<b>Contact details</b>	Children’s Social Care 01484 221000
<b>Service locations</b>	Civic Centre 1 High Street Huddersfield HD1 2NF
<b>How to refer</b>	Referrals to this service come from within social care teams.
<b>Referral Criteria</b>	Referrals to this team are for children who are looked after
<b>Useful links</b>	<a href="https://www.locala.org.uk/services/looked-after-children">https://www.locala.org.uk/services/looked-after-children</a>  <a href="#">Locala Health Visitors</a> <a href="#">Locala School Nurses</a> <a href="#">Family Nurse Partnership</a> <a href="#">Locala Contraception &amp; Sexual Health</a> <a href="#">Locala Dental</a> <a href="#">Northorpe Hall</a> <a href="#">Locala Youth Offending Team</a>
<b>CQC Rating</b>	Good

## MSK

<b>Service: MSK</b>
<b>Service overview</b> <p>The MSK (Musculoskeletal) service provides assessment and treatment of patients with complex musculoskeletal conditions - these usually affect the joints, muscles, bones and soft tissue.        Our team includes GP’s with specialist interest in Musculoskeletal Medicine and Extended Scope Physiotherapists.        An Extended Scope Practitioner or ESP is a highly specialised physiotherapist who can provide a range of interventions and investigations for complex musculoskeletal conditions which include treatment, education and advice.        Our team will diagnose and manage your condition and support you with a tailored plan of care.        This could include physiotherapy, further investigations such as MRI, X-Ray or blood tests, injection</p>

	treatment which can be offered in our clinic or onward referral for a surgical opinion or pain management.
<b>Contact details</b>	0303 330 9994
<b>Service locations</b>	Princess Royal Health Centre, Greenhead Road, Huddersfield, HD1 4EW
<b>How to refer</b>	Via NHS ERS ( please upload referral letter within 48 hours)
<b>Referral Criteria</b>	<p>This service is the MSK/orthopaedic triage service</p> <p>Clinic types:</p> <p>Hand and Wrist</p> <p>Hip</p> <p>Knee</p> <p>Shoulder and Elbow</p> <p>Spine - Back Pain (not Scoliosis/Deform)</p> <p>Spine - Neck Pain</p> <p>Spine – Mild Scoliosis and Deformity</p> <p>Sports Trauma</p> <p>Exclusions: Under 18 years of age</p>
<b>Useful links</b>	<p><a href="https://www.locala.org.uk/services/msk">https://www.locala.org.uk/services/msk</a></p> <p><a href="http://www.arthritisresearchuk.org/">http://www.arthritisresearchuk.org/</a></p> <p><a href="http://www.shoulderdoc.co.uk">www.shoulderdoc.co.uk</a></p> <p><a href="http://www.paintoolkit.org">www.paintoolkit.org</a></p> <p><a href="https://bit.ly/3ezZqDe">https://bit.ly/3ezZqDe</a> physio website</p> <p><a href="https://bit.ly/39U7Dsp">https://bit.ly/39U7Dsp</a> acute LBP booklet</p> <p><a href="https://bit.ly/39lwpo6">https://bit.ly/39lwpo6</a> Lumbar mobility</p> <p><a href="https://bit.ly/3jEjHeE">https://bit.ly/3jEjHeE</a> Early shoulder exs</p> <p><a href="https://bit.ly/3hJNmld">https://bit.ly/3hJNmld</a> <a href="https://bit.ly/3eZpEPX">https://bit.ly/3eZpEPX</a> step and reach exs</p> <p><a href="https://bess.ac.uk/patient-resource-subacromial-shoulder-pain">https://bess.ac.uk/patient-resource-subacromial-shoulder-pain</a> - advice and exs videos</p> <p><a href="https://bess.ac.uk/wp-content/uploads/2020/06/SubacromialShoulderPain-Normal.pdf">https://bess.ac.uk/wp-content/uploads/2020/06/SubacromialShoulderPain-Normal.pdf</a> - SAI advice and exs booklet</p> <p>On physio website scroll down to physio prescribed exs – various sh exs</p> <p><a href="https://bit.ly/3075PSD">https://bit.ly/3075PSD</a> Lateral hip pain</p> <p><a href="https://bit.ly/3hPQyMa">https://bit.ly/3hPQyMa</a> Basic hip exs</p> <p><a href="https://www.versusarthritis.org/media/1254/hip-pain-information-booklet.pdf">https://www.versusarthritis.org/media/1254/hip-pain-information-booklet.pdf</a> - good lower limb exs</p> <p><a href="https://bit.ly/3jQJWyN">https://bit.ly/3jQJWyN</a> Arc knee pain booklet</p> <p><a href="https://bit.ly/3fh6Lby">https://bit.ly/3fh6Lby</a> Exs for the knee</p> <p><a href="https://bit.ly/2P7mVti">https://bit.ly/2P7mVti</a> Patella tendinopathy exs regime/gym based</p> <p><a href="https://bit.ly/39B7SBD">https://bit.ly/39B7SBD</a> Manage PFJ pain</p> <p><a href="https://bit.ly/3jKaRw2">https://bit.ly/3jKaRw2</a> PFJ prog part one</p> <p><a href="https://i.pinimg.com/736x/c9/77/29/c977297f41492a5964db614168992fa7--low-impact-exercise-knee-strengthening-exercises.jpg">https://i.pinimg.com/736x/c9/77/29/c977297f41492a5964db614168992fa7--low-impact-exercise-knee-strengthening-exercises.jpg</a> Patellar tendon</p>

	<p><a href="https://bit.ly/30Y1P62">https://bit.ly/30Y1P62</a> plantar fasciitis and exs</p> <p><a href="https://bit.ly/3hJAMSJ">https://bit.ly/3hJAMSJ</a> Achilles tendinopathy and exs</p> <p><a href="https://bit.ly/32InYO4">https://bit.ly/32InYO4</a> tennis/golfers elbow stretches</p> <p><a href="https://bit.ly/2Wpgy8S">https://bit.ly/2Wpgy8S</a> lateral elbow pain exs/ stretches</p> <p><a href="https://www.csp.org.uk/public-patient/rehabilitation-exercises/tennis-elbow">https://www.csp.org.uk/public-patient/rehabilitation-exercises/tennis-elbow</a> CSP tennis elbow exs and advice</p> <p><a href="https://bit.ly/32g1H4e">https://bit.ly/32g1H4e</a> neck over pressure stretches</p> <p><a href="https://bit.ly/30hw5Zc">https://bit.ly/30hw5Zc</a> - neck ST stretches</p> <p><a href="https://bit.ly/2OER9nn">https://bit.ly/2OER9nn</a> - neck stability inc retractions</p> <p><a href="https://williamhanney.files.wordpress.com/2011/12/cervical-mobility-exercises-wjh.pdf">https://williamhanney.files.wordpress.com/2011/12/cervical-mobility-exercises-wjh.pdf</a> - cervicothoracic mobility exs</p>
<b>CQC Rating</b>	Good

## OPAT

<b>Service: Outpatient antimicrobial parenteral therapy (OPAT) service.</b>	
<b>Service overview</b> The Team is responsible for providing intravenous antibiotics (IV) for patients in their own homes throughout Kirklees.	
<b>Contact details</b>	You can contact the OPAT service for advice on 07908 529195. You can also contact Locala Single Point of Contact on 0300 304 5555. Hours of working: 08:00 until 21:00 seven days per week.
<b>Service locations</b>	Team based at Mill Hill and Eddercliffe. Patients are seen in their own homes.
<b>How to refer</b>	Referrals are made through the Acute Trust.
<b>Referral Criteria</b>	All patients on the caseload remain under the care of the discharging consultant. Inclusion. <ul style="list-style-type: none"> <li>• Kirklees resident</li> <li>• Iv therapy indicated</li> <li>• Suitable OPAT antibiotic available</li> <li>• Patient aware of principles of OPAT.</li> <li>• Can manage at home</li> <li>• Patient not septic</li> <li>• Patient is compliant to treatment.</li> </ul> Cautions include- <ul style="list-style-type: none"> <li>• Hepatic or renal failure</li> <li>• Lack of telephone access</li> </ul>



	<ul style="list-style-type: none"> <li>• Substance misuse</li> <li>• Neutropenic</li> <li>• Pregnant / lactating women.</li> </ul> <p>If you have a patient who you feel would benefit from intravenous therapy, please give the OPAT service a call and we would be happy to provide advice.</p>
<b>Useful links</b>	
<b>CQC Rating</b>	GOOD

## Operational Medicines Optimisation

### Service: Operational Medicines Optimisation

#### Service overview

This Locala service supports house-bound patients (over 18s) across Kirklees with the management of their medicines. The team consists of pharmacists and pharmacy technicians.

<b>Contact details</b>	Single Point of Contact 0300 304 5555
<b>Service locations</b>	Kirklees
<b>How to refer</b>	<ul style="list-style-type: none"> <li>• Healthcare professionals with access to SystemOne - Locala referral form</li> <li>• Healthcare professionals not using SystemOne - an e-referral form via the Locala website</li> </ul> <p><a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a></p>
<b>Referral Criteria</b>	<p>The service is available for housebound patients unable to attend their GP or local pharmacy for review. Criteria for referral include:</p> <ul style="list-style-type: none"> <li>• taking four or more medicines</li> <li>• taking high risk medicines such as medication to thin the blood, strong painkillers such as opioids (e.g. codeine, tramadol, morphine),</li> <li>• taking medications for the heart such as digoxin, diuretics (e.g. water tablets)</li> <li>• taking medication to reduce blood pressure, medication for Parkinson's disease, epilepsy or diabetes (e.g. insulin)</li> <li>• patients who have recently been in hospital or are recurrent A&amp;E attendees,</li> <li>• patients who require a medication review to prevent falls</li> </ul>

	<ul style="list-style-type: none"> <li>• general issues/ concerns with medication (e.g. non-adherence, changes to medication, issues with inhaler use etc.).</li> </ul>
Useful links	
CQC Rating	GOOD

## PHEYS

<b>Service: Calderdale PHEYS</b>	
<b>Service overview</b>	
<p>The Calderdale Public Health Early Years' Service provides: Health Visiting, Oral Health and Breastfeeding Support to families of children aged 0-5 years across Calderdale.</p> <p>Our high-quality, holistic approach means our services are accessible for all these families, bringing about a consistently efficient and effective response to your young child's healthcare needs.</p>	
<b>Health Visiting</b>	
<p>Each family has a named Health Visitor who, if the family wishes, acts as a care co-ordinator and a single point of contact between the family and any other health and social care professionals who are providing support. This helps families understand the roles of the various professionals in creating a seamless care plan and avoids duplication. Your Health Visitor works directly with your whole family to make sure you are supported consistently and with guidance are able to take ownership of your family's health and health goals.</p>	
<b>Contact details</b>	0303 304 5076
<b>Service locations</b>	<p>Our Health Visitors and Breast Feeding Peer Supporters work in teams to cover the whole of Calderdale via these localities:</p> <ul style="list-style-type: none"> <li>• Upper Valley</li> <li>• Central Halifax</li> <li>• North and East Halifax</li> <li>• Lower Valley</li> </ul>
<b>How to refer</b>	<p>GP and other health or social care professional may refer to a Health Visitor and you can contact the service directly.</p> <p>All services are available 8.30am to 5.00pm Monday to Friday.</p>
<b>Referral Criteria</b>	Health visitors work with all families with children under 5 years who live in Calderdale
<b>Useful links</b>	<p><a href="https://www.locala.org.uk/your-healthcare/calderdale-pheys/">https://www.locala.org.uk/your-healthcare/calderdale-pheys/</a></p> <p>50 things to do before you're 5 <a href="https://calderdale.50thingstodo.org/app/os#!/whats-it-all-about">https://calderdale.50thingstodo.org/app/os#!/whats-it-all-about</a></p> <p>Healthy Early Years Calderdale <a href="http://www.healthyearlyyears.co.uk/">http://www.healthyearlyyears.co.uk/</a></p> <p>Child Care &amp; Early Years Education Calderdale <a href="https://www.calderdale.gov.uk/v2/residents/education-and-learning/childcare">https://www.calderdale.gov.uk/v2/residents/education-and-learning/childcare</a></p> <p>Children's Centres In Calderdale <a href="https://www.childrencentres.co.uk/">https://www.childrencentres.co.uk/</a> <a href="http://surestartchildrenscentres.nhp.org.uk/">http://surestartchildrenscentres.nhp.org.uk/</a></p> <p>Calderdale Local Offer for children with special needs or disabilities <a href="https://www.calderdale.gov.uk/v2/residents/education-and-learning/local-offer/send">https://www.calderdale.gov.uk/v2/residents/education-and-learning/local-offer/send</a></p>

	<p>Healthy Start <a href="https://www.healthystart.nhs.uk/">https://www.healthystart.nhs.uk/</a>          Start for Life <a href="https://www.nhs.uk/start4life/">https://www.nhs.uk/start4life/</a>          Lullaby Trust <a href="https://www.lullabytrust.org.uk/safer-sleep-advice/">https://www.lullabytrust.org.uk/safer-sleep-advice/</a>          Tiny Happy People <a href="https://www.bbc.co.uk/tiny-happy-people">https://www.bbc.co.uk/tiny-happy-people</a></p>
<b>CQC Rating</b>	Good

## Podiatry

### Service: Podiatry

#### Service overview

Podiatry has a standard access criteria which means that, following assessment, we may find that a patient is not eligible to receive Locala Podiatry care.

If you are not eligible for care, patients will be signposted to self care or other foot care providers. Initial assessment may be a telephone or face to face consultation, where we will assess the patient's needs for the service.

We provide the following services :-

#### Core Podiatry

Those eligible for core podiatry are seen for the management and treatment for corns or callus alongside foot health advice and education in self-management.

NB – If the patient does not have a medical condition which puts their feet at risk then nail care will not be offered by Locala Podiatry

#### Biomechanics

Biomechanics in podiatry is the assessment of the lower limb and foot.

The Biomechanics Team may provide help to people who suffer with lower back, knee and generalised foot and ankle pain.

A typical appointment may include gait analysis and assessment of the lower limb and foot.

Treatment could include advice in relation to stretching, footwear, lifestyle and the provision of insoles.

Should treatment not be successful through the Podiatry Biomechanics Team onward referrals can be made to appropriate services.

#### Nail Surgery

We provide corrective nail surgery for ingrowing and/or curved painful toenails, involving removal of part of, or the whole of the nail.

An initial assessment will be carried out to decide whether surgery is the most suitable option. This will include a review of medical history and current medication. Some patients may not be suitable for this procedure.

Surgery will be carried out under local anaesthetic and will usually involve destruction of the nail matrix to prevent regrowth of the nail. If the patient decides nail surgery is not for them, then other options will be discussed. This will usually involve self care advise, or conservative treatment by other nail care providers.

#### Diabetes

We carry out diabetic foot assessments for those patients that have previously been assessed as being at risk of developing foot ulceration by their GP practice.

We assess the feet to determine whether there is diminished sensation and / or arterial insufficiency by checking the pulses in the feet to see how well the blood

is circulating. A general foot assessment to check for any foot deformity, corns or calluses which may affect the feet will also be performed along with advice on self care management.

**Wound care**

Locala Podiatry provide care for wounds to the Foot

<b>Contact details</b>	Locala Single Point of Contact 24 hours a day, 7 days a week on - <b>0300 304 5555</b> .
<b>Service locations</b>	<b>Huddersfield:</b> Fartown, Kirkburton, Holme Valley Memorial Hospital, Meltham, Mill Hill, Slaithwaite, Princess Royal HC, Shepley, Skelmanthorpe. <b>North Kirklees:</b> Dewsbury, Batley, Cleckheaton, Dewsbury District Hospital (wound care)
<b>How to refer</b>	Ereferral via Locala Website <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a> Telephone Single Point of Contact: 0300 304 5555
<b>Referral Criteria</b>	Referrals are accepted for anyone with a podiatry need, for patients with a Kirklees GP. (Nb nail care is not accepted unless the patient's feet are 'at risk' of foot ulceration eg poor blood supply to the feet)
<b>Useful links</b>	<b>DESMOND - Diabetes Education and Self Management for Ongoing and Newly Diagnosed</b> <a href="#">Foot problems and the podiatrist</a> <a href="#">Summer feet tips</a> <a href="#">Foot care for older people</a> <a href="#">Diabetes foot care</a> <a href="#">Putting feet first</a> <a href="#">Locala Diabetes</a>
<b>CQC Rating</b>	GOOD

**Reablement**

**Service: Reablement - LA**

**Service overview**

Reduce the need for ongoing care packages for clients.

- Reduce the rates of readmission to secondary care
- Reduce admissions to the acute trust
- Reduce the rate of admissions to long term care
- Assist in the realisation of cost savings in line with reduced care packages and admission to long term care

<b>Contact details</b>	Short Term Urgent Support North - 01484456872 Short Term Urgent Support South - 01484416531
<b>Service locations</b>	Mill Hill Health Centre Eddercliffe Health Centre Slaithwaite Health Centre
<b>How to refer</b>	Community Referrals Gateway to Care Locala Website – completion of the KILT form <a href="https://www.locala.org.uk/acute-referrals/hospital-discharge-referrals">https://www.locala.org.uk/acute-referrals/hospital-discharge-referrals</a> Acute Setting - completion of the KILT form
<b>Referral Criteria</b>	<p>The Service is for adults who meet all of these criteria:</p> <ul style="list-style-type: none"> <li>• They are willing and motivated to engage in the re-ablement process</li> <li>• They are physically able to participate in a re-ablement programme</li> <li>• Are over the age of 18</li> <li>• They meet the Care Act criteria 2014 (for details of the criteria see here)</li> <li>• <a href="http://www.scie.org.uk/care-act-2014/assessment-and-eligibility/eligibility/criteria-adults-care.asp">http://www.scie.org.uk/care-act-2014/assessment-and-eligibility/eligibility/criteria-adults-care.asp</a></li> <li>• They are recovering from illness, injury or experiencing a general deterioration in condition or wellbeing that can be improved</li> </ul> <p>The Service is not suitable for individuals;</p> <ul style="list-style-type: none"> <li>• who will not or cannot engage or participate in the process, regardless of reason.</li> <li>• who would have been likely to have regained independence without a re-ablement intervention</li> </ul> <p><b>It is important that the referrals made meet the above criteria to ensure that capacity is available for those that need it:</b></p> <ul style="list-style-type: none"> <li>• Those who require specialist intensive therapy intervention (ie. those who need therapy input more than once a week, which cannot be prescribed by a therapist and then delegated to an assistant/Home Support Worker to complete), as well as social care support and enablement.</li> </ul> <p>OR</p> <ul style="list-style-type: none"> <li>• Those who are likely to require therapy AND social care support for longer than the 6 weeks offered through standard Reablement.</li> </ul> <p>OR</p>

	<ul style="list-style-type: none"> <li>Those who are not yet ready for rehab/standard Reablement, eg. non-weight bearing patients who are able to make some functional progress, but who's full potential cannot be reached until their weight bearing status changes, and might therefore not receive an adequate period of rehab if they went straight onto standard Reablement.</li> </ul> <p>OR</p> <ul style="list-style-type: none"> <li>Those who require night sitters for up to 2 nights, in order to help them with issues of confidence. Such patients must have a key safe and care phone in place, and have had a night risk assessment completed, prior to discharge.</li> </ul>
Useful links	
<b>CQC Rating</b>	GOOD

## Respiratory

<b>Service: Respiratory</b>	
<b>Service overview</b>	
<p>The Community Respiratory Service is a multidisciplinary team who provide specialist care and support for people in Kirklees aged over 18 with chronic respiratory disease and their carers. We provide comprehensive diagnostic support in a consultant clinic, plus review and education on the management of chronic respiratory disease to general practices and other healthcare professionals involved in the care of patients with chronic respiratory disease.</p> <p>An early supported discharge service is available for patients within south Kirklees and pulmonary rehabilitation in the south only.</p> <p>We provide pulmonary rehabilitation, an eight week course which includes exercises and specialist education appropriate for people with chronic respiratory disease.</p> <p>We have links with the palliative care team, who provide <b>end of life care</b> and support for people and their families whose disease is in the advanced stages.</p> <p>All respiratory referrals in the Huddersfield area can now be referred to the service except for Lung Cancer, TB and cough (local pathways are available for these conditions).</p> <p>All respiratory referrals in the North Kirklees area can now be referred to the service. The service in the North, is for COPD patients only, local pathways are available for other respiratory conditions.</p>	
<b>Contact details</b>	Single Point of Contact Tel: 0300 304 5555
<b>Service locations</b>	<a href="#">Dewsbury Health Centre</a> <a href="#">Fartown Health Centre</a>

How to refer	<a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a> Or via SystemOne for those with access
Referral Criteria	<b>Kirklees patients aged over 18 with chronic respiratory disease</b>
Useful links	<p><a href="#">British Lung Foundation</a> - The British Lung Foundation (BLF) is a charity working for everyone affected by lung disease.</p> <p><a href="#">NHS Choices</a> - The NHS Choices website has been developed to help you make choices about your health.</p> <p><a href="#">Patient.co.uk</a> -Patient.co.uk is one of the most trusted medical resources in the UK, supplying evidence based information on a wide range of medical and health topics to patients and health professionals.</p> <p><a href="#">NHS Expert Patients Programme</a> - The expert Patients programme (EPP) is a training programme that provides opportunities to people who live with long term conditions to develop new skills to manage their condition.</p> <p>Gateway to care - Gateway to Care offer practical information and advice to help people continue to live independently at home. The Gateway to Care team includes friendly, experienced social care advisors, clinical advisors and social workers who bring their expertise together to make sure you receive coordinated care, support and advice.</p> <p><a href="#">Counselling Directory</a> - provides information to help individuals find a qualified counsellor or psychotherapist in their local area. The directory contains information on many different types of distress, as well as articles, news, and events. To ensure the professionalism of the website, all counsellors have provided the hosts with their qualifications and insurance cover or proof of membership with a professional body.</p> <p><a href="#">Asthma UK</a> - Asthma UK is a registered charity which provides expert advice and involvement opportunities to support people with asthma.</p>
CQC Rating	GOOD

### Single Point of Contact

<b>Service: Single Point of Contact</b>
<p><b>Service overview</b></p> <p><b>Our Single Point of Contact telephone line is open 24 hours a day, seven days a week</b></p> <p>Most of our services are included in our single point of contact number (including District Nursing, Podiatry, Continence, Adult and Children's Therapies):</p>

<b>Contact details</b>	0300 304 5555								
<b>Service locations</b>	Civic Centre 3 or remote working from home								
<b>How to refer</b>	<ul style="list-style-type: none"> <li>• Telephone 0300 304 5555</li> <li>• <a href="https://www.locala.org.uk/your-healthcare/ereferrals-home/">https://www.locala.org.uk/your-healthcare/ereferrals-home/</a></li> <li>• Or via SystemOne for those with access</li> </ul>								
<b>Referral Criteria</b>	<ul style="list-style-type: none"> <li>• See individual service for information</li> </ul>								
<b>Useful links</b>	<p><b>Useful Numbers for Care Professionals</b></p> <table border="1"> <tr> <td><b>E-referrals system (Single Point of Contact)</b></td> <td><b>030 0304 5555</b></td> </tr> <tr> <td><b>Care Home Support Team</b></td> <td><b>030 3003 4347</b></td> </tr> <tr> <td><b>Safeguarding</b></td> <td><a href="#"><u>Individual contacts here</u></a></td> </tr> <tr> <td><b>Medicines Management (including queries from pharmacists)</b></td> <td><b>030 3003 4541</b></td> </tr> </table>	<b>E-referrals system (Single Point of Contact)</b>	<b>030 0304 5555</b>	<b>Care Home Support Team</b>	<b>030 3003 4347</b>	<b>Safeguarding</b>	<a href="#"><u>Individual contacts here</u></a>	<b>Medicines Management (including queries from pharmacists)</b>	<b>030 3003 4541</b>
<b>E-referrals system (Single Point of Contact)</b>	<b>030 0304 5555</b>								
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<b>Medicines Management (including queries from pharmacists)</b>	<b>030 3003 4541</b>								
<b>CQC Rating</b>	GOOD								

## START

<b>Service: START</b>	
<b>Service overview</b>	
<p>START is dedicated rapid response team of nurses, therapists and health care assistants who work with patients to prevent unnecessary admission to hospital, and when patients are ready to return home from a stay in hospital, the team will ensure the correct support is place to reduce the risk of re-admission.</p>	
<b>Contact details</b>	<p>Single Point of Contact 0300 304 5555</p>
<b>Service locations</b>	<p>We work in the community in north Kirklees based at Eddercliffe and south Kirklees based in mill hill. A holistic assessment is completed within the patient's home to aim to maintain them in their own home with provision of equipment, care and physical therapy. START also a base at Dewsbury &amp; District Hospital A&amp;E. START complete a holistic assessment to assess if they are suitable for discharge home, and support that discharge home by setting up care and providing equipment. START meet daily with the acute care of the elderly unit and frailty within hospital to support the discharge of patients home or to another care setting.</p>



	<p>At Huddersfield Royal Infirmary we work with the Frailty Team to support discharge and follow up patients in the community to reduce the risk of readmission and provide support to A&amp;E to identify patients that can be maintained at home safely.</p> <p>START support rapid discharge element of hospital discharge with members of the team dedicated to this role. Clinicians involved with this service triage incoming referrals from acute trusts for community services. Furthermore, they triage referrals to reablement, and rehab beds to speed up the process of discharging patients from the acute trust. This also involves face-to-face assessments with patients and working closely with members of the MDT within the acute trust.</p>
<p><b>How to refer</b></p>	<ul style="list-style-type: none"> <li>• Telephone 0300 304 5555</li> </ul>
<p><b>Referral Criteria</b></p>	<p>Referral is accepted on the following basis:</p> <ul style="list-style-type: none"> <li>• The patient consents to the referral</li> <li>• The individual must be medically fit to remain/go home and have been assessed by a GP/Medical Professional/Community Matron/Paramedic within the previous 48 hours with no medical changes since.</li> <li>• The referrer understands that the assessment and intervention for a 0-2 hour response is undertaken by a community nurse/therapist and interventions will be within their scope of practice and competency</li> <li>• Their GP is within the Kirklees area and they are in their usual place of residence</li> <li>• Carer breakdown when related to an acute medical event</li> <li>• The patient has been in hospital less than 72 hours</li> </ul> <p>The types of conditions or situation that are considered as appropriate for START include:</p> <ul style="list-style-type: none"> <li>• Falls without obvious injury, decreased mobility</li> <li>• Falls referrals from YAS (to be seen within 24 hours).</li> <li>• Pain that has a diagnosis and pain management plan in place</li> <li>• Acute onset infections which the GP has documented a plan of care:- Urinary tract infection, respiratory tract infection, cellulitis</li> </ul>

	<ul style="list-style-type: none"> <li>• A short term crisis/change in condition where the patient is not managing to self-care, which can be maintained safely at home with a temporarily increased package of care, maximum 2 weeks, which includes provision of equipment</li> </ul> <p><b>Exclusion Criteria</b></p> <ul style="list-style-type: none"> <li>• Medically unstable,</li> <li>• Head injury,</li> <li>• Sudden onset of acute delirium with no diagnosis</li> <li>• GP not willing to retain medical responsibility,</li> <li>• Patient refuses consent,</li> <li>• Respite is required</li> <li>• Where the major reason for referral is a drug or alcohol related problem, requiring mental health input.</li> <li>• This service does not support individuals with long term home care needs. If ongoing home care is required this is discussed with the individual and a referral to social services is made by the referrer via Gateway to Care.</li> <li>• Palliative patients will remain with the ICCT's to ensure specialist care and support is received and enable continuity of care.</li> </ul>
Useful links	
<b>CQC Rating</b>	GOOD

### Thriving Kirklees

<b>Service:</b> Thriving Kirklees	
<p><b>Service overview</b></p> <p>Thriving Kirklees is a partnership of local health and wellbeing providers working together to support children, young people and their families to thrive and be healthy.</p> <p>The partnership covers services including:</p> <ul style="list-style-type: none"> <li>• 0-19 Team (health visiting and school nursing)</li> <li>• Child and Adolescent Mental Health Services (CAMHS)</li> <li>• Children's Emotional Health and Wellbeing Service (Northorpe Hall)</li> <li>• Assessment and diagnosis of autistic spectrum conditions (through referrals made by a Speech and Language Therapist, Paediatrician, SENCO or Educational Psychologist)</li> <li>• Home-Start Family Support</li> <li>• Healthy child vitamins</li> <li>• Safety in the Home</li> <li>• Safety Rangers</li> </ul>	
<b>Contact details</b>	<p>To access services there are several options:            Visit the website at <a href="http://www.thrivingkirklees.org.uk">www.thrivingkirklees.org.uk</a>            Call 0300 304 5555</p>

	The phonenumber is open 24 hours a day, seven days a week, for all enquiries, support requests and appointment information. <b>Or text:</b> Young persons line 07520618866 Parent line 07520618867
<b>Service locations</b>	North and South Kirklees
<b>How to refer</b>	Referral can be made via the Thriving Kirklees website- <a href="http://www.thrivingkirklees.org.uk">www.thrivingkirklees.org.uk</a> using the support request button. SystemOne can also be used to refer children and families.
<b>Referral Criteria</b>	Open to all children and their families between 0-19 years in Kirklees for a range of health and social related reasons. Telephone the duty desk on 03003045555 to discuss referrals.
<b>Useful links</b>	<a href="https://www.thrivingkirklees.org.uk/">https://www.thrivingkirklees.org.uk/</a>
<b>CQC Rating</b>	Good

### Urgent Community Care

<b>Service: Urgent Community Response</b>	
<b>Service overview</b> Kirklees UCR is to provides a 0–2-hour response for patients diagnosed as <b>severely frail</b> (and moderately frail from YAS and Care Homes) to prevent avoidable admissions and readmissions by managing the patient at home with appropriate ongoing community support.	
<b>Contact details</b>	The Kirklees Urgent Community Response service hours are 10am to 9pm.  The Kirklees Urgent Community Response referral line is open from 9am-16.30pm, with appointments being available between 10am and 16.30pm.  01484 443935.
<b>Service locations</b>	
<b>How to refer</b>	A referral can be made by calling 01484 443935.
<b>Referral Criteria</b>	<b>Inclusion</b> <ul style="list-style-type: none"> <li>• Resident of Kirklees and registered with a Kirklees practice and over 18 years old.</li> <li>• Referral from GP requires a Read code of Severely Frail.</li> <li>• Referral from Care Homes can be for any Frail Resident.</li> <li>• Patient in suspected frailty crisis and requires a 0-2hour medical intervention.</li> </ul> <b>Exclusion</b> <ul style="list-style-type: none"> <li>• Anyone under 18.</li> <li>• A 999 emergency.</li> </ul>

	<ul style="list-style-type: none"> <li>• A non-Kirklees resident not registered with a Kirklees GP.</li> </ul> <p>Clinical judgement will be applied and where the UCR Clinical team feel that the referral is not appropriate or the patients' needs cannot be best met by the UCR service then the referrer will be offered advice and/or signposted to a more appropriate service.</p>
<b>Useful links</b>	
<b>CQC Rating</b>	GOOD

### Walk in Centre – Dewsbury

<b>Service:</b> Walk In Centre - Dewsbury	
<b>Service overview</b>	
<p>Convenient access to local NHS services, information and treatment. No appointment necessary - be seen by our team of experienced health professionals at the Emergency Department at Dewsbury &amp; District Hospital.</p> <p>A Walk in Centre gives you fast and convenient access to local NHS services, information and treatment without needing an appointment. You don't need to book or register just walk in and be seen by our team of experienced health professionals. We do not replace your local GP or hospital services but complement them. The Locala Walk in Centre is located within the Accident and Emergency Department at Dewsbury &amp; District Hospital, and offers a nurse led assessment, advice and treatment service.</p> <p>Who might I see at the Walk in Centre?</p> <p>We have nurse practitioners and paramedic practitioners trained to diagnose and treat minor illnesses and injuries. We do not see patients under 2 years old or pregnancy related illness.</p>	
<b>Contact details</b>	Dewsbury - open for face to face Monday to Friday 9:00-20:00 - last patient booking at 19:30 Weekends 10:00-18:00 last booking 17:30. Please book at Dewsbury Emergency department and ask for walk in centre
<b>Service locations</b>	Dewsbury District Hospital
<b>How to refer</b>	Walk in and wait service - register with A+E reception
<b>Referral Criteria</b>	Patients presenting with a minor illness or simple wound care need. Exclusions: dental infections, under 2 years and pregnancy
<b>Useful links</b>	<a href="https://www.locala.org.uk/services/walk-in-centre">NHS 111 online</a> <a href="https://www.locala.org.uk/services/walk-in-centre">https://www.locala.org.uk/services/walk-in-centre</a>
<b>CQC Rating</b>	Good

### Whitehouse Practice

<b>Service:</b> Whitehouse GP Practice	
<b>Service overview</b>	
<p>The Whitehouse Centre is a GP surgery caring people who have difficulty accessing and using mainstream GP services. We register people for at least a year.</p>	

We can register patients that live in Greater Huddersfield and are:

- Homeless or in emergency accommodation
- A person seeking asylum

Our team is friendly and helpful. We aim to help with problems which are affecting your health. This includes housing, benefits, social problems and asylum and immigration. We understand that life can be complicated and stressful. We know that many of our patients have experienced great losses and trauma and may be struggling with their feelings and mental health. We partner with many agencies and people involved in supporting people who have difficult situations.

We offer telephone, video, e-consultations and face to face appointments. We are usually able to reply to your request very quickly, especially by telephone and by using a special SMS system. Face to face appointments are used for problems which are very complicated and cannot be sorted out on the telephone.

If you do not speak English, we are able to use telephone interpreters. If you have a disability we will accommodate your needs.

We offer all the same care you can expect in mainstream general practice. In the UK, general practice is where you go first for non- emergency care. GP teams will take each problem and decide how to take it forward.

When you have been registered for us for more than one year and when your health care is stable, we may ask you to move on to a new practice.

If you want to become involved in influencing and supporting the practice, we have a patient participation group you can apply to join. We have many ways you can use to give us feedback to improve our care.

<b>Contact details</b>	0333 043 6243
<b>Service locations</b>	The Whitehouse Centre, Princess Royal Health Centre, Greenhead Road, Huddersfield HD1 4EW
<b>How to refer</b>	Individuals register by attending the service in person. A registration pack can also be downloaded from our website. It can be sent in by email/post or in person.  ID documents are not required to register.
<b>Referral criteria</b>	The person must be homeless or a person seeking asylum
<b>Useful links</b>	<a href="https://thewhitehousecentre.org.uk/">https://thewhitehousecentre.org.uk/</a>
<b>CQC Rating</b>	Outstanding