

**From:** GPC Local Medical Committees discussion list [<mailto:LMC-L@LISTSERV.BMA.ORG.UK>] **On Behalf Of**  
Matt Mayer  
**Sent:** 23 June 2017 08:36  
**To:** [LMC-L@LISTSERV.BMA.ORG.UK](mailto:LMC-L@LISTSERV.BMA.ORG.UK)  
**Subject:** Action Against Capita

Dear All,

GP Survival has a plan to recover money owed to practices by Capita. As you are well aware, practices up and down the country report being owed tens of thousands of pounds in unpaid registrar salaries, maternity pay, pension deductions etc etc.

Our plan is to use debt collectors to go after Capita for these debts. We have posted on our forum and also on the Practice Manager's forum and are getting plenty of responses already.

I have spoken with a large debt collection agency who tell me Capita are well known to the industry and have 12 recent CCJs taken out against them for non payment of invoices by various companies. Historically not much in the way of collection proceedings are needed to recover money from them.

This action is designed to:

- Hold Capita to account where other bodies have failed to do so
- Show them, and NHS England that our profession means business and enough is enough
- Get practices the money that is rightly owed to them

What I need is practices to email me either on or off list with details of how much they are owed and why they are owed it, aswell as the nature of why they are owed it, how many invoices they have sent and when they sent the first invoice etc.

I am meeting with the collection agency on Wednesday to discuss strategy.

If LMCs could disseminate this information to practices I would be enormously grateful.

Very best wishes,

Matt

---

**Dr. Matt Mayer**

**Chair, GP Survival**

<http://www.generalpracticesurvival.co.uk>

-----

**Sessional Subcommittee Executive Member & Representative for South Central England  
General Practitioners Committee, British Medical Association**